

Course List – December 2004

For:

Exhibit/Attachment:

aTo help you locate courses more easily, the Technical Courses have been arranged into the following topic areas: Technical General, Technical Microsoft and Web Development

TECHNICAL GENERAL (TGEN)

- C Series (CLIB)**
 C in 21 Days: Week 1 (CLGC01)
 C in 21 Days: Week 2 (CLGC02)
 C in 21 Days: Week 3 (CLGC03)

Cisco Related Series by MindLeaders: BCMSN 642-811 Series (BCMSNF)

- BCMSN 642-11: 1 Switched Networks, VLANs, and Trunks (BCMS01)
 BCMSN 642-11: 2 Spanning Tree Protocol (BCMS02)
 BCMSN 642-11: 3 Enhancements to STP (BCMS03)
 BCMSN 642-11: 4 Multilayer Switching (BCMS04)
 BCMSN 642-11: 5 Availability and Redundancy (BCMS05)
 BCMSN 642-11: 6 Multicasts (BCMS06)
 BCMSN 642-11: 7 Networks Quality of Service (BCMS07)
 BCMSN 642-11: 8 QoS Configurations and Verification (BCMS08)
 BCMSN 642-11: 9 MLS Optimization and Security (BCMS09)
 BCMSN 642-11: 10 Metro Ethernet (BCMS10)
 BCMSN 642-11: 11 Practice Exams (BCMS11)

Cisco Related Series by MindLeaders: BCRAN 642-821 Series (BCRANF)

- BCRAN 642-821: 1 WAN Technologies, Components, and AAA Security (BCRA01)
 BCRAN 642-821: 2 PPP Authentication & Network Address Translation (BCRA02)
 BCRAN 642-821: 3 Modems and Asynchronous Connections (BCRA02)
 BCRAN 642-821: 4 Using ISDN Connections (BCRA03)
 BCRAN 642-821: 5 Using Frame Relay Connections (BCRA04)
 BCRAN 642-821: 6 Dial-on Demand and Broadband (BCRA06)
 BCRAN 642-821: 7 Enabling Backup Connections and Management of Traffic (BCRA07)
 BCRAN 642-821: 8 Securing the Network with VPNs (BCRA08)
 BCRAN 642-821: 9 Practice Exams (BCRA09)

- Cisco Related Series by MindLeaders: CCDA (CCDACS)**
 CCDA: 1 Internetworking Review (CCDA01)
 CCDA: 2 LAN Networking (CCDA02)
 CCDA: 3 WAN Networking (CCDA03)
 CCDA: 4 Introduction to Design (CCDA04)
 CCDA: 5 Examining Existing Networks (CCDA05)
 CCDA: 6 Cisco CCDA: Designing LANs (CCDA06)
 CCDA: 7 Designing WANs (CCDA07)
 CCDA: 8 Design Issues (CCDA08)
 CCDA: 9 Optimizing by Design (CCDA09)
 CCDA: 10 Testing and Managing (CCDA10)

Cisco CCNA 640-801 Series (CCNAFT)

- CCNA 640-801: 1 The Open System Interconnect Model (OSI) (CCNA01)
 CCNA 640-801: 2 Hardware and the OSI Reference Model (CCNA02)
 CCNA 640-801: 3 Wide Area Network Protocols (CCNA03)
 CCNA 640-801: 4 TCP/IP Technologies (CCNA04)
 CCNA 640-801: 5 Understanding Layer 2 Switching Technologies (CCNA05)
 CCNA 640-801: 6 Understanding Layer 3 Router Technologies (CCNA06)
 CCNA 640-801: 7 Configuring a Cisco Switch (CCNA07)
 CCNA 640-801: 8 Configuring a Cisco Router (CCNA08)
 CCNA 640-801: 9 Creating and Applying Additional Router Configurations (CCNA09)
 CCNA 640-801: 10 Practice Exam (CCNA10)

Cisco Related Series by MindLeaders: CCNA (SCOLIB)

- CCNA: 1 OSI Reference Model (SCOC01)
 CCNA: 2 Networks and Data Transfer (SCOC02)
 CCNA: 3 Local Area Networking (SCOC03)
 CCNA: 4 Wide Area Networking (SCOC04)
 CCNA: 5 Using a Router (SCOC05)
 CCNA: 6 Introduction to IOS (SCOC06)
 CCNA: 7 IOS Configuration (SCOC07)
 CCNA: 8 Network Management (SCOC08)
 CCNA: 9 Bridges and Switches (SCOC09)
 CCNA: 10 TCP/IP Networking (SCOC10)
 CCNA: 11 IP Addressing (SCOC11)
 CCNA: 12 IP Routing (SCOC12)
 CCNA: 13 IPX Networking (SCOC13)
 CCNA: 14 Network Security and Control (SCOC14)
 CCNA: 15 Additional Configurations (SCOC15)
 CCNA: 16 Exam Preparation 1 (SCOC16)
 CCNA: 17 Exam Preparation 2 (SCOC17)
 CCNA: 18 Numbering Systems (SCOC18)

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TECHNICAL GENERAL (CONTINUED)

Cisco Related Series by MindLeaders: BSCI 642-801 Series

BSCI 642-801: 1 Routing Principles	(BSCI01)
BSCI 642-801: 2 Extending IP Address	(BSCI02)
BSCI 642-801: 3 Implementing OSPF in a Single Area	(BSCI03)
BSCI 642-801: 4 Interconnecting OSP Areas	(BSCI04)
BSCI 642-801: 5 Applying Integrated IS-IS	(BSCI05)
BSCI 642-801: 6 Employing Enhanced IGRP	(BSCI06)
BSCI 642-801: 7 Configuring Border Gateway Protocol	(BSCI07)
BSCI 642-801: 8 Scaling BGP Networks	(BSCI08)
BSCI 642-801: 9 Routing Update Optimization & Redistribution	(BSCI09)
BSCI 642-801: 10 Practice Exam	(BSCI10)

Cisco Related Series by MindLeaders: CIT 642-831 Series

CIT 642-831: 1 Networking Principles and Technologies	(CCIT01)
CIT 642-831: 2 TCP/IP	(CCIT02)
CIT 642-831: 3 Windows Troubleshooting	(CCIT03)
CIT 642-831: 4 The Physical and Data Link Layer	(CCIT04)
CIT 642-831: 5 Virtual LANS	(CCIT05)
CIT 642-831: 6 Serial Links	(CCIT06)
CIT 642-831: 7 Routing Protocols	(CCIT07)
CIT 642-831: 8 ISDN	(CCIT08)
CIT 642-831: 9 Practice Exams	(CCIT09)

Client/Server

Client/Server: Technology for Managers	(CST001) (CSTC01)
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CompTIA A+ Series

CompTIA A+: 1 Computer Basics	(APLS01)
CompTIA A+: 2 Bus Structures and Microprocessors	(APLS02)
CompTIA A+: 3 Memory and Data Storage	(APLS03)
CompTIA A+: 4 Powering and Disassembling	(APLS04)
CompTIA A+: 5 Input and Output	(APLS05)
CompTIA A+: 6 Printers and Portable Systems	(APLS06)
CompTIA A+: 7 Keeping the PC Running	(APLS07)
CompTIA A+: 8 OS Basics and Windows 95,98, and Me	(APLS08)
CompTIA A+: 9 Windows 2000 XP and OS Troubleshooting	(APLS09)
CompTIA A+: 10 Networking	(APLS10)
CompTIA A+: 11 Working on the Network and Internet	(APLS11)
CompTIA A+: 12 Practice Exam	(APLS12)

C	CompTIA Network+ Series	(NETPLS)
	CompTIA Network+: 1 Network Topology and Operating Systems	(NETP01)
	CompTIA Network+: 2 Network Media and Elements	(NETP02)
	CompTIA Network+: 3 The OSI Reference Model and Physical Layer	(NETP03)
	CompTIA Network+: 4 Data Link, Network and Transport Layers	(NETP04)
	CompTIA Network +: 5 Understanding TCP/IP	(NETP05)
	CompTIA Network +: 6 TCP/IP Configuration and Utilities	(NETP06)
	CompTIA Network +: 7 Remote Connectivity	(NETP07)
	CompTIA Network +: 8 Network Installation	(NETP08)
	CompTIA Network +: 9 Security, Maintenance, and Support	(NETP09)
	CompTIA Network +: 10 Troubleshooting	(NETP10)
	Data Warehousing Series	(DWHLIB)
	Data Warehousing: 1 Concepts	(DWHC01)
	Data Warehousing: 2 Management	(DWHC02)
	FOCUS Series	(FOCSER)
	FOCUS: 1 Getting Started	(FOCS01)
	FOCUS: 2 Working with FOCUS	(FOCS02)
	FOCUS: 3 Basic Report Preparation	(FOCS03)
	FOCUS: 4 Creating Simple Reports	(FOCS04)
	FOCUS: 5 Creating Complex Reports	(FOCS05)
	FOCUS: 6 Additional Reporting Techniques	(FOCS06)
	FOCUS: 7 Fundamentals of Graphs	(FOCS07)
	FOCUS: 8 Advanced Graph Topics	(FOCS08)
	FOCUS: 9 Data Manipulation for Reporting	(FOCS09)
	FOCUS: 10 Advanced Screening Techniques	(FOCS10)
	FOCUS: 11 Creating File Definitions	(FOCS11)
	FOCUS: 12 Adjusting File Definitions	(FOCS12)
	FOCUS: 13 Accessing External Files	(FOCS13)
	FOCUS: 14 Basic MODIFY Requests	(FOCS14)
	FOCUS: 15 Segment Modification	(FOCS15)
	FOCUS: 16 Complex MODIFY Requests	(FOCS16)
	FOCUS: 17 Additional File Maintenance	(FOCS17)
	FOCUS: 18 Dialogue Manager and FIDEL	(FOCS18)
	FOCUS: 19 More Features of FIDEL	(FOCS19)
	FOCUS: 20 MAINTAIN Facility	(FOCS20)
	FOCUS: 21 Completing a MAINTAIN Application	(FOCS21)
	LANs Series	(LAN002)
	LANs: 1 Network Basics	(LANC01)
	LANs: 2 Hardware and Software	(LANC02)
	LANs: 3 Internetworking	(LANC03)

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TECHNICAL GENERAL (CONTINUED)

Linux LPIC 101 Series

Linux LPIC 101: 1 Partitions and the Boot Process	(LPI101)
Linux LPIC 101: 2 File Management	(LPI102)
Linux LPIC 101: 3 GNU and Linux Commands	(LPI103)
Linux LPIC 101: 4 File System Maintenance	(LPI104)
Linux LPIC 101: 5 Users and Groups	(LPI105)
Linux LPIC 101: 6 Text Streams	(LPI106)
Linux LPIC 101: 7 Permissions	(LPI107)
Linux LPIC 101: 8 Administration and Documentation	(LPI108)
Linux LPIC 101: 9 Backup and Restore	(LPI109)

Networking for Technical Users Series

Networking: 1 Technical Information	(NETTEC)
Networking: 2 Hardware and Software	(NETW02)
	(NETW03)

Notes 5 Programming Series

Notes 5 Programming: 1 Designing in Domino	(N5PRGM)
Notes 5 Programming: 2 Pages and Forms	(N5PR01)
Notes 5 Programming: 3 Organizing Info	(N5PR02)
Notes 5 Programming: 4 Scripting	(N5PR03)
Notes 5 Programming: 5 LotusScript	(N5PR04)
Notes 5 Programming: 6 Java	(N5PR05)
	(N5PR06)

Novell 560 CNE Series

Novell 560 CNE: 1 NetWare Basics	(560CNE)
Novell 560 CNE: 2 Installation	(560C01)
Novell 560 CNE: 3 Using NDS	(560C02)
Novell 560 CNE: 4 File System	(560C03)
Novell 560 CNE: 5 NDS Security	(560C04)
Novell 560 CNE: 6 File Security	(560C05)
Novell 560 CNE: 7 ZENworks	(560C06)
Novell 560 CNE: 8 Advanced ZENworks	(560C07)
Novell 560 CNE: 9 Distributed Printing	(560C08)
	(560C09)

Novell 570 CNE Advanced Administration Series

Novell 570 CNE Advanced Administration: 1 Upgrading or Migrating	(570CNE)
Novell 570 CNE Advanced Administration: 2 Managing the Server	(570C01)
Novell 570 CNE Advanced Administration: 3 The File System	(570C02)
Novell 570 CNE Advanced Administration: 4 NSS and Backup	(570C03)
Novell 570 CNE Advanced Administration: 5 Memory and PCU Performance	(570C04)
Novell 570 CNE Advanced Administration: 6 Disk and Network Performance	(570C05)
	(570C06)

Object-Oriented Analysis and Design Series

Object-Oriented Analysis and Design: 1 Intro	(OADLIB)
Object-Oriented Analysis and Design: 2 System	(OADC01)
	(OADC02)

OOP Using C++ Series

OOP Using C++: Week 1	(CPPOOS)
OOP Using C++: Week 2	(CPPC01)
OOP Using C++: Week 3	(CPPC02)
	(CPPC03)

Oracle Series

Oracle: 1 Introduction to PL/SQL	(ORD001)
Oracle: 2 Overview of Developer/2000	(PLSC01)
Oracle: 3 Forms 4.5 and Reports 2.5	(ORDC01)
Oracle: 4 Graphics 2.5 and Procedure Builder 1.5	(ORDC02)
Oracle: 5 Developer/2000 Applications	(ORDC03)
Oracle: 6 Developer/2000 Integration	(ORDC04)
	(ORDC05)

Oracle8 Series

Oracle8: 1 Installing Oracle	(ORC001)
Oracle8: 2 Database Management	(ORCC01)
Oracle8: 3 Building Databases	(ORCC02)
Oracle8: 4 Files, Data, and Users	(ORCC03)
Oracle8: 5 Database Schema Objects	(ORCC04)
Oracle8: 6 Processes and Security	(ORCC05)
Oracle8: 7 Backup and Recovery	(ORCC06)
	(ORCC07)

Oracle9i Database Fundamentals 1Z0-031 Series

Oracle9i Database Fundamentals 1Z0-031: 1 Oracle Architecture and Tools	(OR3191)
Oracle9i Database Fundamentals 1Z0-031: 2 Managing Instances and Creating Databases	(OR3101)
Oracle9i Database Fundamentals 1Z0-031: 3 Managing the Database Structure	(OR3102)
Oracle9i Database Fundamentals 1Z0-031: 4 Managing Tablespace and Datafiles	(OR3103)
Oracle9i Database Fundamentals 1Z0-031: 5 Managing Storage Structures and Undo Data	(OR3104)
Oracle9i Database Fundamentals 1Z0-031: 6 Managing Tables	(OR3105)
Oracle9i Database Fundamentals 1Z0-031: 7 Managing Indexes and Data Integrity	(OR3106)
Oracle9i Database Fundamentals 1Z0-031: 8 Managing Users and Profiles	(OR3107)
Oracle9i Database Fundamentals 1Z0-031: 9 Managing Privileges and Roles	(OR3108)
Oracle9i Database Fundamentals 1Z0-031: 10 Exam Preparation	(OR3109)
	(OR3110)

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Oracle9i SQL 1Z0-007 Series (OR079I)

Oracle9i SQL 1Z0-007: 1 Introduction to SQL	(OR0701)
Oracle9i SQL 1Z0-007: 2 Intermediate Queries	(OR0702)
Oracle9i SQL 1Z0-007: 3 Queries with Single-Row Functions	(OR0703)
Oracle9i SQL 1Z0-007: 4 Combining Tables	(OR0704)
Oracle9i SQL 1Z0-007: 5 Grouping and Summarizing Data	(OR0705)
Oracle9i SQL 1Z0-007: 6 Advanced Queries and Views	(OR0706)
Oracle9i SQL 1Z0-007: 7 Working with Data	(OR0707)
Oracle9i SQL 1Z0-007: 8 Creating Tables and Constraints	(OR0708)
Oracle9i SQL 1Z0-007: 9 Database Objects and User Security	(OR0709)
Oracle9i SQL 1Z0-007: 10 SQL *Plus & iSQL *Plus Reporting and PL/SQL	(OR0710)
Oracle9i SQL 1Z0-007: 11 Practice Test	(OR0711)

PowerBuilder 5 Series (PB5LIB)

PB 5.0: 1 PowerBuilder 5 Overview	(PB5TC1)
PB 5.0: 2 Getting Started with PowerBuilder 5	(PB5TC2)
PB 5.0: 3 Using PowerScript	(PB5TC3)
PB 5.0: 4 Using DataWindows	(PB5TC4)
PB 5.0: 5 Delivering the Final Product	(PB5TC5)

PowerBuilder 6 Series (PB6LIB)

PowerBuilder 6: 1 Introducing PowerBuilder	(P6BC01)
PowerBuilder 6: 2 Design Concepts	(P6BC02)
PowerBuilder 6: 3 Building Objects	(P6BC03)
PowerBuilder 6: 4 Building Windows	(P6BC04)
PowerBuilder 6: 5 Event Programming	(P6BC05)
PowerBuilder 6: 6 PowerScript and SQL	(P6BC06)
PowerBuilder 6: 7 Creating DataWindows	(P6BC07)
PowerBuilder 6: 8 Using DataWindows	(P6BC08)
PowerBuilder 6: 9 Reviewing an Application	(P6BC09)
PowerBuilder 6: 10 The Final Product	(P6BC10)

PowerBuilder 9 Advanced Development Series (PB9LIB)

PowerBuilder 9 Advanced Development: 1 Source Code Control	(PB9L01)
PowerBuilder 9 Advanced Development: 2 Deploying Applications and Using InfoMaker	(PB9L02)
PowerBuilder 9 Advanced Development: 3 Coding Techniques	(PB9L03)
PowerBuilder 9 Advanced Development: 4 Techniques for Using DataWindows	(PB9L04)
PowerBuilder 9 Advanced Development: 5 Graphic DataWindows and XML DataWindows	(PB9L05)

RDBMS

RDBMS Fundamentals: Database Principles (RDBLIB) (RDBC01)

RPG IV Programming Series (RPGIVP)

RPG IV Programming: 1 Introduction to RPG	(RPGI01)
RPG IV Programming: 2 Getting Started with RPG	(RPGI02)
RPG IV Programming: 3 Defining Data	(RPGI03)
RPG IV Programming: 4 Arithmetic Operations	(RPGI04)
RPG IV Programming: 5 Flow of Control	(RPGI05)
RPG IV Programming: 6 Externally Described Files	(RPGI06)
RPG IV Programming: 7 File Access and Record Manipulation	(RPGI07)
RPG IV Programming: 8 Interactive applications	(RPGI08)
RPG IV Programming: 9 Tables and Arrays	(RPGI09)
RPG IV Programming: 10 Modular Programming	(RPGI10)
RPG IV Programming: 11 Advanced Data Definition	(RPGI11)
RPG IV Programming: 12 Advanced Techniques	(RPGI12)
RPG IV Programming: 13 Maintaining the Past	(RPGI13)

SAS 8 Series (SASSER)

SAS 8: 1 Introduction	(SASS01)
SAS 8: 2 Using SAS	(SASS02)
SAS 8: 3 Data Manipulation	(SASS03)
SAS 8: 4 DATA Step Programming	(SASS04)
SAS 8: 5 Results	(SASS05)
SAS 8: 6 Display Manager System	(SASS06)
SAS 8: 7 Data Libraries	(SASS07)
SAS 8: 8 Inputting Data and PROC SQL	(SASS08)
SAS 8: 9 Combining and Updating Data Sets	(SASS09)

SAS Series (SASSIX)

SAS: 1 Introduction	(SAS601)
SAS: 2 Using SAS	(SAS602)
SAS: 3 Data Manipulation	(SAS603)
SAS: 4 DATA Step Programming	(SAS604)
SAS: 5 Results	(SAS605)
SAS: 6 Display Manager System	(SAS606)
SAS: 7 Data Libraries	(SAS607)
SAS: 8 Inputting Data and PROC SQL	(SAS608)
SAS: 9 Combining and Updating Data Sets	(SAS609)

Security+ Series (SCRTYP)

Security+: 1 Exam Basics	(SCRT01)
Security+: 2 General Security Concepts	(SCRT02)
Security+: 3 Remote Access and Wireless LANs	(SCRT03)
Security+: 4 E-Mail, Internet, and File Security	(SCRT04)
Security+: 5 Infrastructure Security	(SCRT05)
Security+: 6 Security Baselines	(SCRT06)
Security+: 7 Cryptography	(SCRT07)
Security+: 8 Operational Security	(SCRT08)
Security+: 9 Organizational Security	(SCRT09)
Security+: 10 Practice Exam	(SCRT10)

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TECHNICAL GENERAL (CONTINUED)

Server+ Series

	(SERVER)
Server+: 1 Network Terminology and Operating Systems	(SERV01)
Server+: 2 Servers, Bus Structures, and Caching	(SERV02)
Server+: 3 Memory	(SERV03)
Server+: 4 Data Storage Systems	(SERV04)
Server+: 5 Interfacing with the Network	(SERV05)
Server+: 6 Installing Network Hardware	(SERV06)
Server+: 7 Upgrading BIOS and Installing the Operating System	(SERV07)
Server+: 8 Preventing Disasters	(SERV08)
Server+: 9 Practice Exam	(SERV09)

Solaris 8 System Administrator 310-011 Series (SLR8SA)

Solaris 8 System Administrator 310-011: 1 Installation, Initialization, and Shutdown	(SLR801)
Solaris 8 System Administrator 310-011: 2 The Boot Process and Boot PROM	(SLR802)
Solaris 8 System Administrator 310-011: 3 User and Software Package Administration	(SLR803)
Solaris 8 Package Administration 310-011: 4 System Security and Remote Connection	(SLR804)
Solaris 8 Package Administration 310-011: 5 Process Control	(SLR805)
Solaris 8 System Administrator 310-011: 6 Files Systems, Files, and Directories	(SLR806)
Solaris 8 System Administrator 310-011: 7 Disk Configuration	(SLR807)
Solaris 8 System Administrators 310-011: 8 Backup and Recovery	(SLR808)
Solaris 8 System Administrator 310-011: 9 vi Editor and Command Syntax	(SLR809)
Solaris 8 System Administrator 310-011:10 LP Print Service	(SLR810)
Solaris 8 System Administrator 310-011:11 Practice Exam	(SLR811)

Sybase Series

	(SYBLIB)
Sybase: 1 Introduction to Sybase	(SYBC01)
Sybase: 2 Using SQL Server	(SYBC02)
Sybase: 3 System Administration	(SYBC03)
Sybase: 4 User Administration	(SYBC04)
Sybase: 5 Programming with T-SQL	(SYBC05)
Sybase: 6 Querying Databases with T-SQL	(SYBC06)
Sybase: 7 T-SQL Commands	(SYBC07)

UNIX Systems Series

UNIX: 1 Introduction to UNIX	(UNXLIB) (UNXTC1)
UNIX: 2 Shells: Bourne, Korn, and C	(UNXTC3)
UNIX: 3 Shell Programming	(UNXTC4)
UNIX: 4 System Administration I	(UNXTC5)
UNIX: 5 System Administration II	(UNXTC6)
UNIX: 6 Process Management	(UNXTC7)

Visual Basic 4 Series

Visual Basic 4.0: 1 Beginning Skills	(VB4LIB) (VB4TC1)
Visual Basic 4.0: 2 Intermediate Skills	(VB4TC2)
Visual Basic 4.0: 3 Advanced Skills	(VB4TC3)

Visual Basic 5 Series

Visual Basic 5.0: 1 Beginning Skills	(VB5001) (VB5C01)
Visual Basic 5.0: 2 Intermediate Skills	(VB5C02)
Visual Basic 5.0: 3 Advanced Skills	(VB5C03)
Visual Basic 5.0: 4 Windows API and ActiveX	(VB5C04)

Visual Basic 6 Series

Visual Basic 6.0: 1 Programming Basics	(VB6LIB) (V6BC01)
Visual Basic 6.0: 2 Controls and Coding	(V6BC02)
Visual Basic 6.0: 3 Coding the Details	(V6BC03)
Visual Basic 6.0: 4 Lists and More Controls	(V6BC04)
Visual Basic 6.0: 5 Using Supplied Tools	(V6BC05)
Visual Basic 6.0: 6 Data Files and Printing	(V6BC06)
Visual Basic 6.0: 7 Program Tuning	(V6BC07)
Visual Basic 6.0: 8 Delivering the Program	(V6BC08)

Windows 2000 Basics

Windows 2000 Basics: Server	(WINSLIB) (WINB02)
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TECHNICAL MICROSOFT	(TMCSE)	ÜMicrosoft .NET Architectures MCP/MCSD 70-300 Series	(ARCNET)
Exchange 2000 Administration MCSE 70-224 Series	(E2242K)	MCP/MCSD 70-300: 1 Envisioning the Solution and Analyzing Business Requirements	(ARCNO1)
Exchange 2000 Administration MCSE 70-224: 1 Installation and Coexistence	(E22401)	MCP/MCSD 70-300: 2 Analyzing User, Operational, and Infrastructure Requirements	(ARCNO2)
Exchange 2000 Administration MCSE 70-224: 2 Creating and Managing Recipient Objects	(E22402)	ÜMCP/MCSD 70-300: 3 Developing Specifications and Creating the Conceptual Design	(ARCNO3)
Exchange 2000 Administration MCSE 70-224: 3 Creating and Managing Groups and Connectors	(E22403)	ÜMCP/MCSD 70-300: 4 Creating the Logical Design	(ARCNO4)
Exchange 2000 Administration MCSE 70-224: 4 Deploying Internet Messaging	(E22404)	ÜMCP/MCSD 70-300: 5 Creating the Logical Data Model and Physical Design	(ARCNO5)
Exchange 2000 Administration MCSE 70-224: 5 Administering the Chat Service	(E22405)	ÜMCP/MCSD 70-300: 6 Deploying the Application and Creating Standards	(ARCNO6)
Exchange 2000 Administration MCSE 70-224: 6 Working with Clients	(E22406)	ÜMCP/MCSD 70-300: 7 Practice Exam	(ARCNO7)
Exchange 2000 Administration MCSE 70-224: 7 Using Public Folders	(E22407)	ÜMS Exchange Server 2003 MCSA/MCSE 70-284 Series	(EXMANG)
Exchange 2000 Administration MCSE 70-224: 8 Security and Performance	(E22408)	Ü MCSA/MCSE 70-284: 1 Implementing and Troubleshooting	(EXMA01)
Exchange 2000 Administration MCSE 70-224: 9 Backing Up Data	(E22409)	Ü MCSA/MCSE 70-284: 2 Managing Exchange Recipient Objects	(EXMA02)
IIS 4 Series	(IISLIB)	ÜMCSA/MCSE 70-284: 3 Managing Address Lists and Policies	(EXMA03)
IIS 4: 1 Internet Information Server Basics	(IISC01)	ÜMCSA/MCSE 70-284: 4 Managing the Exchange Organization	(EXMA04)
IIS 4: 2 Architecture and Components	(IISC02)	ÜMCSA/MCSE 70-284: 5 Managing Computers and Performance	(EXMA05)
IIS 4: 3 Configuration	(IISC03)	ÜMCSA/MCSE 70-284: 6 Security and Troubleshooting	(EXMA06)
IIS 4: 4 The WWW Server	(IISC04)	ÜMCSA/MCSE 70-284: 7 Practice Exams	(EXMA07)
IIS 4: 5 The FTP Service	(IISC05)	MS Exchange Server 4.0 Series	(EXCLIB)
IIS 4: 6 Security	(IISC06)	Exchange Server 4.0: 1 Planning	(EXCTC1)
IIS 4: 7 Technical Microsoft Server	(IISC07)	Exchange Server 4.0: 2 Installing and Configuring	(EXCTC2)
IIS 4: 8 The SMTP Server	(IISC08)	Exchange Server 4.0: 3 Administering and Managing	(EXCTC3)
IIS 4: 9 The NNTP Server	(IISC09)	MS Exchange Server 5.0 Series	(ES5001)
IIS 4: 10 Microsoft Index Server	(IISC10)	Exchange Server 5.0: 1 Planning	(ES5C01)
IIS 4: 11 Programmability	(IISC11)	Exchange Server 5.0: 2 Configuration	(ES5C02)
IIS 4: 12 Performance Tuning	(IISC12)	Exchange Server 5.0: 3 Installation	(ES5C03)
IIS 4: 13 Site Analysis	(IISC13)	Exchange Server 5.0: 4 Managing	(ES5C04)
IIS 4: 14 Troubleshooting	(IISC14)	Exchange Server 5.0: 5 Monitoring	(ES5C05)
ÜMicrosoft.Net Applications MCSD/MCAD/MCDBA 70-316 Series	(APPNET)	Exchange Server 5.0: 6 Troubleshooting	(ES5C06)
MCSD/MCAD/MCDBA 70-316: 1 Windows Forms	(APPN01)	Exchange Server 5.0: 7 Site Solutions	(ES5C07)
MCSD/MCAD/MCDBA 70-316: 2 Components, Assemblies, and Services	(APPN02)		
MCSD/MCAD/MCDBA 70-316: 3 Data Binding and Data Manipulation	(APPN03)		
Ü MCSD/MCAD/MCDBA 70-316: 4 User Assistance and Accessibility	(APPN04)		
Ü MCSD/MCAD/MCDBA 70-316: 5 Testing, Deployment, Configuration and Support	(APPN05)		
Ü MCSD/MCAD/MCDBA 70-316: 6 Practice Exams	(APPN06)		

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TECHNICAL MICROSOFT (CONTINUED)

MS Exchange Server 5.5 Series	(X51LIB)	SQL Server 6.5 Series	(SQS001)
Exchange Server 5.5: 1 Planning	(X51C01)	SQL Server 6.5: 1 Introduction	(SQSC01)
Exchange Server 5.5: 2 Strategies	(X51C02)	SQL Server 6.5: 2 Installation and Setup	(SQSC02)
Exchange Server 5.5: 3 Installing	(X51C03)	SQL Server 6.5: 3 Users and Replication	(SQSC03)
Exchange Server 5.5: 4 Configuring	(X51C04)	SQL Server 6.5: 4 Database Administration	(SQSC04)
Exchange Server 5.5: 5 Managing	(X51C05)	SQL Server 6.5: 5 System Management	(SQSC05)
Exchange Server 5.5: 6 Monitoring	(X51C06)	SQL Server 6.5: 6 Tuning for Performance	(SQSC06)
Exchange Server 5.5: 7 Troubleshooting	(X51C07)		
Exchange Server 5.5: 8 Connectivity	(X51C08)	SQL Server 7 Admin Series	(LA7LIB)
Exchange Server 5.5: 9 Site Solutions	(X51C09)	SQL Server 7 Admin: 1 Security Strategy	(LA7C01)
		SQL Server 7 Admin: 2 System Requirements	(LA7C02)
Networking Essentials Series	(NES001)	SQL Server 7 Admin: 3 Migration Planning	(LA7C03)
Networking Essentials: 1 Terminology	(NESC01)	SQL Server 7 Admin: 4 Replication Plans	(LA7C04)
Networking Essentials: 2 Standards	(NESC02)	SQL Server 7 Admin: 5 Installing the Server	(LA7C05)
Networking Essentials: 3 Planning a Topology	(NESC03)	SQL Server 7 Admin: 6 Other Installations	(LA7C06)
Networking Essentials: 4 Planning Connections	(NESC04)	SQL Server 7 Admin: 7 Configuring	(LA7C07)
Networking Essentials: 5 Implementation	(NESC05)	SQL Server 7 Admin: 8 Security Management	(LA7C08)
Networking Essentials: 6 Troubleshooting	(NESC06)	SQL Server 7 Admin: 9 Managing Accounts	(LA7C09)
		SQL Server 7 Admin: 10 Managing Permissions	(LA7C10)
SQL Server 2000 Admin MCDBA/MCSA/MCSE 70-228 Series	(S228AD)	SQL Server 7 Admin: 11 Database Management	(LA7C11)
MCDBA/MCSA/MCSE 70-228:1 Basic Concepts and Installation	(S22801)	SQL Server 7 Admin: 12 Loading Databases	(LA7C12)
MCDBA/MCSA/MCSE 70-228:2 Advanced Installations	(S22802)	SQL Server 7 Admin: 13 Backups and Restores	(LA7C13)
MCDBA/MCSA/MCSE 70-228:3 Creating and Managing Databases	(S22803)	SQL Server 7 Admin: 14 Managing Replication	(LA7C14)
MCDBA/MCSA/MCSE 70-228:4 Disaster Recovery and Data Integrity	(S22804)	SQL Server 7 Admin: 15 Management Tasks	(LA7C15)
MCDBA/MCSA/MCSE 70-228:5 Extracting and Securing Data	(S22805)	SQL Server 7 Admin: 16 Monitoring Events	(LA7C16)
MCDBA/MCSA/MCSE 70-228:6 Automation and Performance	(S22806)	SQL Server 7 Admin: 17 Watching & Optimizing	(LA7C17)
MCDBA/MCSA/MCSE 70-228:7 Practice Exam	(S22807)	SQL Server 7 Admin: 18 Server Repair	(LA7C18)
		SQL Server 7 Admin: 19 More Troubleshooting	(LA7C19)
SQL Server 2000 Database Design Series MCSE 70-229	(SQL229)	TCP/IP Series	(TCP001)
MCSE 70-229: 1 Data Modeling and Database Creation	(SQL201)	TCP/IP: 1 Introduction to TCP/IP Concepts	(TCPC01)
MCSE 70-229: 2 Database Objects	(SQL202)	TCP/IP: 2 Data Delivery and Routing	(TCPC02)
MCSE 70-229: 3 Retrieving and Modifying Data	(SQL203)	TCP/IP: 3 Microsoft TCP/IP and IIS	(TCPC03)
MCSE 70-229: 4 Indexes and Views	(SQL204)	TCP/IP: 4 Printing Services and DHCP	(TCPC04)
MCSE 70-229: 5 Database Programming	(SQL205)	TCP/IP: 5 Name Resolution and WINS	(TCPC05)
MCSE 70-229: 6 Remote Data Access and XML	(SQL206)	TCP/IP: 6 Introduction to DNS Server	(TCPC06)
MCSE 70-229: 7 Optimization and Security	(SQL207)	TCP/IP: 7 Managing DNS and TCP/IP	(TCPC07)
MCSE 70-229: 8 Exam Preparation 1	(SQL208)	TCP/IP: 8 Utilities for Monitoring TCP/IP	(TCPC08)
MCSE 70-229: 9 Exam Preparation 2	(SQL209)	TCP/IP: 9 Performance Monitor and RAS	(TCPC09)
		TCP/IP: 10 PPTP and Troubleshooting	(TCPC10)

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TECHNICAL MICROSOFT (CONTINUED)

Visual Basic .NET Windows Apps MCSD/MCAD 70-306 Series (VBWIND)

- MCSD/MCAD 70-306: 1 Windows Forms and Controls (VBWI01)
- MCSD/MCAD 70-306: 2 Exceptions, Components, and Assemblies (VBWI02)
- MCSD/MCAD 70-306: 3 Binding and Manipulating Data (VBWI03)
- MCSD/MCAD 70-306: 4 Globalization and User Services (VBWI04)
- MCSD/MCAD 70-306: 5 Testing, Deploying, and Maintaining Windows Applications (VBWI05)
- MCSD/MCAD 70-306: 6 Practice Exam (VBWI06)

Visual C# Web Application MCAD 70-315 Series (WAC315)

- MCAD 70-315: 1 Introducing Web Forms (WAC301)
- MCAD 70-315: 2 Controls and Input Validation (WAC302)
- MCAD 70-315: 3 Implementing Navigation for the User Interface (WAC303)
- MCAD 70-315: 4 Error Handling, User Assistance, and Accessibility (WAC304)
- MCAD 70-315: 5 Data Binding (WAC305)
- MCAD 70-315: 6 Accessing and Manipulating Data (WAC306)
- MCAD 70-315: 7 SQL Server Data and Data Errors (WAC307)
- MCAD 70-315: 8 Managing .NET Components and Assemblies (WAC308)
- MCAD 70-315: 9 Web Services, Globalization, and Legacy Code (WAC309)
- MCAD 70-315: 10 Testing and Debugging Web Applications (WAC310)
- MCAD 70-315: 11 Deploying a Web Application and Using Shared Assemblies (WAC311)
- MCAD 70-315: 12 Maintaining, Supporting, and Configuring Web Applications (WAC312)
- MCAD 70-315: 13 Practice Exam (WAC313)

Visual C# XML MCAD 70-320 Series (XMC320)

- MCAD 70-320: 1 Creating and Manipulating DataSets (XMC301)
- MCAD 70-320: 2 Accessing and Manipulating SQL Server Data (XMC302)
- MCAD 70-320: 3 Accessing and Manipulating XML Data (XMC303)
- MCAD 70-320: 4 .Net Remoting Architecture (XMC304)
- MCAD 70-320: 5 Applying .NET Remoting (XMC305)
- MCAD 70-320: 6 Web Services (XMC306)
- MCAD 70-320: 7 Windows Services (XMC307)
- MCAD 70-320: 8 Component Services (XMC308)
- MCAD 70-320: 9 Enterprise Services And Unmanaged Code (XMC309)

Visual C# XML MCAD 70-320 Series (Continued)

- MCAD 70-320: 10 Testing and Debugging (XMC310)
- MCAD 70-320: 11 Deployment (XMC311)
- MCAD 70-320: 12 Security (XMC312)
- MCAD 70-320: 13 Practice Exam (XMC313)

Visual Studio .NET Advanced Topics Series (VTOPST)

- Visual Studio .NET Advanced Topics: 1 Using Rich Web Controls and Debugging Applications (VTOP01)
- Visual Studio .NET Advanced Topics: 2 Data Binding and Working with Control Templates (VTOP02)
- Visual Studio .NET Advanced Topics: 3 Creating Mobile Applications and Using ADO.NET (VTOP03)
- Visual Studio .NET Advanced Topics: 4 Working with XML Configuration and HTTP Handlers (VTOP04)
- Visual Studio .NET Advanced Topics: 5 Caching, Security, and Migration (VTOP05)
- Visual Studio .NET Advanced Topics: 6 Working with Web Services (VTOP06)
- Visual Studio .NET Advanced Topics: 7 Deploying Applications (VTOP07)

Visual Studio .NET and ASP .NET Series (VASPST)

- Visual Studio .NET and ASP .NET: 1 Getting Started (VASP01)
- Visual Studio .NET and ASP .NET: 2 Using Server Controls (VASP02)
- Visual Studio .NET and ASP .NET: 3 Working with Validation and Composite Controls (VASP03)

Visual Studio .NET Overview Series (VSTINT)

- Visual Studio .NET Overview: 1 Exploring the .NET Initiative (VSTI01)
- Visual Studio .NET Overview: 2 Languages and Application Development (VSTI02)
- Visual Studio .NET Overview: 3 Getting Started with .NET (VSTI03)

Visual Studio .NET Programming with Visual C# Series (VPRGST)

- Visual Studio .NET Programming with Visual C#: 1 Getting Started (VPRG01)
- Visual Studio .NET Programming with Visual C#: 2 Arrays and Classes (VPRG02)
- Visual Studio .NET Programming with Visual C#: 3 Creating Windows Applications (VPRG03)

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TECHNICAL MICROSOFT (CONTINUED)

Windows 2000 Active Directory MCSE 70-217 Series (W217AD)

- MCSE 70-217: 1 Preparing for Active Directory (W21701)
- MCSE 70-217: 2. Building an Active Directory Structure (W21702)
- MCSE 70-217: 3 Administering Active Directory Services (W21703)
- MCSE 70-217: 4 Managing Servers (W21704)
- MCSE 70-217: 5 Understanding Group Policy (W21705)
- MCSE 70-217: 6 Managing User Environments with Group Policy (W21706)
- MCSE 70-217: 7 Distributing Software with Group Policy (W21707)
- MCSE 70-217: 8 Managing Security with Group Policy (W21708)
- MCSE 70-217: 9 Using Remote Installation Services (W21709)

Windows 2000 Directory Design MCSE 70-219 Series (W219DD)

- MCSE 70-219: 1 Analyzing Business Requirements (W21901)
- MCSE 70-219: 2 Analyzing the Technical Environment (W21902)
- MCSE 70-219: 3 Analyzing Performance and Access (W21903)
- MCSE 70-219: 4 Analyzing Security Considerations (W21904)
- MCSE 70-219: 5 Analyzing the Impact of Active Directory (W21905)
- MCSE 70-219: 6 Analyzing Client Management Requirements (W21906)
- MCSE 70-219: 7 Directory Naming and DNS Placement (W21907)
- MCSE 70-219: 8 Designing Directory Service Architecture (W21908)
- MCSE 70-219: 9 Designing a Site Topology and Service Locations (W21909)
- MCSE 70-219: 10 Designing an OU Management Structure (W21910)
- MCSE 70-219: 11 Designing a Group Policy Management Structure (W21911)
- MCSE 70-219: 12 Planning for Coexistence with Other Directories (W21912)
- MCSE 70-219: 13 Schema Modification Policy and Implementation Plan (W21913)

Windows 2000 Network Administration MCSE 70-216 Series (W216NA)

- Windows 2000 Network Administration MCSE 70-216: 1 Working with DNS and DHCP (W21601)
- Windows 2000 Network Administration MCSE 70-216: 2 Working with Remote Access (W21602)
- Windows 2000 Network Administration MCSE 70-216: 3 Working with Network Protocols (W21603)
- Windows 2000 Network Administration MCSE 70-216: 4 Working with WINS and NAT (W21604)
- Windows 2000 Network Administration MCSE 70-216: 5 Working with IP Routing (W21605)
- Windows 2000 Network Administration MCSE 70-216: 6 Working with Certificate Services (W21606)

Windows 2000 Network Design MCSE 70-221 Series (W22AND)

- Windows 2000 Network Design MCSE 70-221: 1 Analyzing Business Needs (W22101)
- Windows 2000 Network Design MCSE 70-221: 2 Analyzing Technical Needs (W22102)
- Windows 2000 Network Design MCSE 70-221: 3 Infrastructure Design (W22103)
- Windows 2000 Network Design MCSE 70-221: 4 DHCP and Name Services (W22104)
- Windows 2000 Network Design MCSE 70-221: 5 Designing for the Internet (W22105)
- Windows 2000 Network Design MCSE 70-221: 6 Designing a WAN (W22106)
- Windows 2000 Network Design MCSE 70-221: 7 Management and Services (W22107)

Windows 2000 Network Management MCSA 70-218 Series (W218NM)

- Windows 2000 Network Management MCSA 70-218: 1 Installing Devices and Managing Disks (W21801)
- Windows 2000 Network Management MCSA 70-218: 2 Configuring Volume Features and Replication (W21802)
- Windows 2000 Network Management MCSA 70-218: 3 Managing Permissions and Resources (W21803)
- Windows 2000 Network Management MCSA 70-218: 4 Updating Windows and Software (W21804)
- Windows 2000 Network Management MCSA 70-218: 5 Managing Group Policy (W21805)
- Windows 2000 Network Management MCSA 70-218: 6 Implementing Auditing and Account Policies (W21806)
- Windows 2000 Network Management MCSA 70-218: 7 Controlling File and Web Access (W21807)
- Windows 2000 Network Management MCSA 70-218: 8 Monitoring and Backing Up Systems (W21808)
- Windows 2000 Network Management MCSA 70-218: 9 Managing TCP/IP and DHCP (W21809)
- Windows 2000 Network Management MCSA 70-218: 10 Administering Name Resolution and DNS (W21810)
- Windows 2000 Network Management MCSA 70-218: 11 Managing Remote Access (W21811)

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TECHNICAL MICROSOFT (CONTINUED)

Windows 2000 Network Management MCSA 70-218 Series (Continued)

- Windows 2000 Network Management MCSA 70-218: 12 Configuring VPNs and Terminal Services (W21812)
- Windows 2000 Network Management MCSA 70-218: 13 Practice Test (W21813)

Windows 2000 Professional Series MCSE 70-210 Series (WINPRO)

- Windows 2000 Prof MCSE 70-210: 1 Installation (WINP01)
- Windows 2000 Prof MCSE 70-210: 2 Remote Installation and Upgrades (WINP02)
- Windows 2000 Prof MCSE 70-210: 3 Administering Resource (WINP03)
- Windows 2000 Prof MCSE 70-210: 4 Administering Shared Resources (WINP04)
- Windows 2000 Prof MCSE 70-210: 5 Managing Disks (WINP05)
- Windows 2000 Prof MCSE 70-210: 6 Managing Hardware (WINP06)
- Windows 2000 Prof MCSE 70-210: 7 Monitoring and Optimizing Your System (WINP07)
- Windows 2000 Prof MCSE 70-210: 8 Configuring Your Desktop (WINP08)
- Windows 2000 Prof MCSE 70-210: 9 Networking with Windows 2000 Professional (WINP09)
- Windows 2000 Prof MCSE 70-210: 10 Using TCP/IP (WINP10)
- Windows 2000 Prof MCSE 70-210: 11 Managing Users and Groups (WINP11)
- Windows 2000 Prof MCSE 70-210: 12 Securing Your System (WINP12)

Windows 2000 Security Design Series 70-220 (W220SC)

- Windows 2000 Security Design MCSE 70-220: 1 Analyzing Business Requirements (W22001)
- Windows 2000 Security Design MCSE 70-220: 2 Analyzing Technical Requirements (W22002)
- Windows 2000 Security Design MCSE 70-220: 3 Establishing a Security Baseline (W22003)
- Windows 2000 Security Design MCSE 70-220: 4 Planning Security for System Resources (W22004)
- Windows 2000 Security Design MCSE 70-220: 5 Designing a Security Group Strategy (W22005)
- Windows 2000 Security Design MCSE 70-220: 6 Designing Security Policy Inheritance (W22006)
- Windows 2000 Security Design MCSE 70-220: 7 Protecting Resources with Auditing and Encryption (W22007)
- Windows 2000 Security Design MCSE 70-220: 8 Using Native Windows 2000 Authentication (W22008)
- Windows 2000 Security Design MCSE 70-220: 9 Using Alternate Authentication Strategies (W22009)

Windows 2000 Security Design Series 70-220 (Continued)

- Windows 2000 Security Design MCSE 70-220: 10 Designing a Public Key Infrastructure (W22010)
- Windows 2000 Security Design MCSE 70-220: 11 Designing a Security for Network Services (W22011)
- Windows 2000 Security Design MCSE 70-220: 12 Designing Security for Access Between Networks (W22012)
- Windows 2000 Security Design MCSE 70-220: 13 Designing Security for Communications Channels (W22013)

Windows 2000 Server Series 70-215 (W215SR)

- Windows 2000 Server MCSE 70-215: 1 Installation (W21501)
- Windows 2000 Server MCSE 70-215: 2 Hardware (W21502)
- Windows 2000 Server MCSE 70-215: 3 Controlling Access to Files and Folders (W21503)
- Windows 2000 Server MCSE 70-215: 4 Controlling Access to Web Resources and Printers (W21504)
- Windows 2000 Server MCSE 70-215: 5 Optimizing Your Server (W21505)
- Windows 2000 Server MCSE 70-215: 6 Recovering from Disaster (W21506)
- Windows 2000 Server MCSE 70-215: 7 Configuring Disks and Volumes (W21507)
- Windows 2000 Server MCSE 70-215: 8 Administering Disks (W21508)
- Windows 2000 Server MCSE 70-215: 9 Networking Your Server (W21509)
- Windows 2000 Server MCSE 70-215: 10 Implementing Remote Access (W21510)
- Windows 2000 Server MCSE 70-215: 11 Implementing Terminal Services (W21511)
- Windows 2000 Server MCSE 70-215: 12 Using Security Features (W21512)

Windows NT Server Enterprise 4.0 Series (NTELIB)

- WinNT Server 4.0 Enterprise: 1 Configuration (NTETC1)
- WinNT Server 4.0 Enterprise: 2 Connectivity (NTETC2)

Windows NT Server 4.0 Series (NTSLIB)

- WinNT Server 4.0: 1 Planning and Installation (NTSTC1)
- WinNT Server 4.0: 2 Configuration (NTSTC2)
- WinNT Server 4.0: 3 Resource Management (NTSTC3)
- WinNT Server 4.0: 4 Monitoring and Troubleshooting (NTSTC4)

Windows NT Workstation 4.0 Series (NT4LIB)

- NT Workstation 4.0: 1 Installation & Configuration (NT4TC2)
- NT Workstation 4.0: 2 Connectivity & Resource Mgmt. (NT4TC3)
- NT Workstation 4.0: 3 Troubleshooting (NT4TC4)

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TECHNICAL MICROSOFT (CONTINUED)

Windows Server 2003 Active Directory MCSE 70-294 Series (W294AD)

MCSE 70-294: 1 Active Directory Infrastructure Overview	(W29401)
MCSE 70-294: 2 Working with User, Group, and Computer Accounts	(W29402)
MCSE 70-294: 3 Creating User and Group Strategies	(W29403)
MCSE 70-294: 4 Working with Forests and Domains	(W29404)
MCSE 70-294:5 Restructuring a Forest and Renaming Domains	(W29405)
MCSE 70-294:6 Working with Trusts and Organizational Units	(W29406)
MCSE 70-294: 7 Working with Active Directory Sites	(W29407)
MCSE 70-294:8 Working with Domain Controllers	(W29408)
MCSE 70-294:9 Working with Global Catalog Servers and Schema	(W29409)
MCSE 70-294:10 Working with Group Policy	(W29410)
MCSE 70-294:11 Deploying Software Via Group Policy	(W29411)
MCSE 70-294:12 Ensuring Active Directory Availability	(W29412)

Windows Server 2003 Administration MCSA/MCSE 70-290 Series (W290SA)

Windows Server 2003 Administration MCSA/MCSE 70-290: 1 Overview of Windows Server 2003	(W29001)
Windows Server 2003 Administration MCSA/MCSE 70-290: 2 Managing Physical and Logical Disks	(W29002)
Windows Server 2003 Administration MCSA/MCSE 70-290: 3 Configuring, Monitoring, and Troubleshooting Server Hardware	(W29003)
Windows Server 2003 Administration MCSA/MCSE 70-290: 4 Managing User, Group, and Computer Accounts	(W29004)
MCSA/MCSE70-290: 5 Managing Access to Resources	(W29005)
Windows Server 2003 Administration MCSA/MCSE 70-290: 6 Configuring Terminal Services	(W29006)
Windows Server 2003 Administration MCSA/MCSE 70-290: 7 Managing and Troubleshooting Terminal Services	(W29007)
Windows Server 2003 Administration MCSA/MCSE 70-290: 8 Using Server Management Tools	(W29008)
Windows Server 2003 Administration MCSA/MCSE 70-290: 9 Managing Web Servers in IIS 6.0	(W29009)
Windows Server 2003 Administration MCSA/MCSE 70-290:10 Monitoring Performance and Security	(W29010)

Windows Server 2003 Administration MCSA/MCSE 70-290 Series (Continued)

Windows Server 2003 Administration MCSA/MCSE 70-290:11 Planning Disaster Recovery	(W29011)
Windows Server 2003 Administration MCSA/MCSE 70-290:12 Implementing Disaster Recovery	(W29012)

Windows Server 2003 Infrastructure MCSE 70-297 Series (SRINFR)

MCSE 70-297: 1 Assessing the Environment	(SRIN01)
MCSE 70-237: 2 Developing the Network Services Design	(SRIN02)
MCSE 70-237: 3 Developing the Network Services Design	(SRIN03)
MCSE 70-237: 4 Designing Logical Components	(SRIN04)
MCSE 70-237: 5 Name Resolution	(SRIN05)
MCSE 70-238: 6 Remote Access and Address Management	(SRIN06)
MCSE 70-238: 7 Service Placement and Sizing	(SRIN07)
MCSE 70-238: 8 The Physical Design	(SRIN08)
MCSE 70-238: 9 Practice Exam	(SRIN09)

Windows Server 2003 Network Management MCSE 70-291 Series (W291NI)

Windows Server 2003 Network Management MCSE 70-291: 1 TCP/IP Protocol	(W29101)
Windows Server 2003 Network Management MCSE 70-291: 2 IP Addressing and Routing	(W29102)
Windows Server 2003 Network Management MCSE 70-291: 3 Classless Subnet Masking And Client Address Configuration	(W29103)
Windows Server 2003 Network Management MCSE 70-291: 4 The Dynamic Host Configuring Protocol (DHCP)	(W29104)
Windows Server 2003 Network Management MCSA/MCSE 70-291: 5 Integrating and Troubleshooting DHCP	(W29105)
Windows Server 2003 Network Management MCSE 70-291: 6 Windows Internet Name Server (WINS)	(W29106)
Windows Server 2003 Network Management MCSE 70-291: 7 WINS Client and Interoperability and NetBIOS	(W29107)
Windows Server 2003 Network Management MCSE 70-291: 8 Domain Naming System Concepts	(W29108)
Windows Server 2003 Network Management MCSE 70-291: 9 The DNS Server	(W29109)
Windows Server 2003 Network Management MCSE 70-291:10 Routing and Remote Access Service VPN Services	(W29110)
Windows Server 2003 Network Management MCSE 70-291: 11 Security Templates and Software Updates	(W29111)

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TECHNICAL MICROSOFT (CONTINUED)

Windows Server 2003 Network Management MCSE 70-291 Series (Continued)

Windows Server 2003 Network Management MCSE 70-291: 12 Monitoring and Troubleshooting Network Activity	(W29112)
Windows Server 2003 Network Management MCSE 70-291: 13 LAN Routing and Dial-Up Services	(W29113)
Windows Server 2003 Network Management MCSE 70-291: 14 LAN and Dial-Up Services	(W29114)

Windows Server 2003 Network Planning MCSE 70-293 Series (W293NP)

Windows Server 2003 Network Planning MCSE 70-293:1 Using Planning Tools and Documentation	(W29301)
Windows Server 2003 Network Planning MCSE 70-293:2 Server Roles and Security	(W29302)
Windows Server 2003 Network Planning MCSE 70-293:3 TCP/IP Infrastructure	(W29303)
Windows Server 2003 Network Planning MCSE 70-293:4 Routing	(W29304)
Windows Server 2003 Network Planning MCSE 70-293:5 Internet Connectivity	(W29305)
Windows Server 2003 Network Planning MCSE 70-293:6 DNS Name Resolution	(W29306)
Windows Server 2003 Network Planning MCSE 70-293:7 NetBIOS Name Resolution	(W29307)
Windows Server 2003 Network Planning MCSE 70-293:8 Remote Access	(W29308)
Windows Server 2003 Network Planning MCSE 70-293:9 High Availability	(W29309)
Windows Server 2003 Network Planning MCSE 70-293:10 Windows Cluster Services and Network Load Balancing	(W29310)
Windows Server 2003 Network Planning MCSE 70-293:11 Internet Protocol	(W29311)
Windows Server 2003 Network Planning MCSE 70-293:12 Security Framework	(W29312)
Windows Server 2003 Network Planning MCSE 70-293:13 Public Key Infrastructure	(W29313)

Windows Server 2003 Security MCSE 70-298 Series (SRSCUR)

MCSE 70-298: 1 Designing a Secure Network Framework	(SRSC01)
MCSE 70-298: 2 Defining a Baseline Security Template	(SRSC02)
MCSE 70-298: 3 Designing Role-Based Server Template	(SRSC03)
MCSE 70-298: 4 Securing a Public Key Infrastructure and Network Management Processes	(SRSC04)
MCSE 70-298: 5 Designing Network Infrastructure Security	(SRSC05)
MCSE 70-298: 6 Securing Data Transmissions and Wireless Networks	(SRSC06)
MCSE 70-298: 7 Securing Internet Information Services	(SRSC07)
MCSE 70-298: 8 Securing VPNs, Extranets, and Network Clients	(SRSC08)
MCSE 70-298: 9 Securing Active Directory	(SRSC09)
MCSE 70-298: 10 Designing and Access Control Strategy for Files and Folders	(SRSC10)
MCSE 70-298: 11 Designing an Encrypted File System and Securing Backup/Restore Processes	(SRSC11)
MCSE 70-298: 12 Practice Exam	(SRSC12)

Windows Server 2003 Series (WSERVR)

Windows Server 2003: 1 Installation and Setup	(WSER01)
Windows Server 2003: 2 Working with Active Directory	(WSER02)
Windows Server 2003: 3 Printing and IP Addressing	(WSER03)
Windows Server 2003: 4 Managing Users and Permissions	(WSER04)
Windows Server 2003: 5 Managing Backup and Security	(WSER05)

Windows XP Professional MCSE 70-270 Series (X270PR)

Windows XP Professional MCSE 70-270: 1 Installation	(X27001)
Windows XP Professional MCSE 70-270: 2 Administering Resources	(X27002)
Windows XP Professional MCSE 70-270: 3 Configuring Hardware	(X27003)
Windows XP Professional MCSE 70-270: 4 Optimizing the System	(X27004)
Windows XP Professional MCSE 70-270: 5 Configuring the Desktop	(X27005)
Windows XP Professional MCSE 70-270: 6 Networking the System	(X27006)
Windows XP Professional MCSE 70-270: 7 Securing the System	(X27007)

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TECHNICAL MICROSOFT (CONTINUED)

Windows XP System Support MCDST 70-271 Series (W271SU)

Windows XP System Support MCDST 70-271: 1 Installing Windows XP	(W27101)
Windows XP System Support MCDST 70-271: 2 Configuring and Troubleshooting Resources	(W27102)
Windows XP System Support MCDST 70-271: 3 Managing Disks	(W27103)
Windows XP System Support MCDST 70-271: 4 Managing Hardware Devices	(W27104)
Windows XP System Support MCDST 70-271: 5 Configuring the Desktop and User Profiles	(W27105)
Windows XP System Support MCDST 70-271: 6 Performance Monitoring and Network Troubleshooting	(W27106)
Windows XP System Support MCDST 70-271: 7 Practice Exam	(W27107)

TECHNICAL WEB DEVELOPMENT (TWEB)

CGI/Perl Series (CGP001)	
CGI/Perl: 1 Getting Familiar with Forms	(CGPC01)
CGI/Perl: 2 Building Programs	(CGPC02)
CGI/Perl: 3 Web Applications	(CGPC03)
CGI/Perl: 4 Interacting with Databases	(CGPC04)

Certified Internet Webmaster Foundations 1D0-410 Series (CIWFND)

CIW Foundations 1D0-410: 1 The Internet and the World Wide Web	(CIWF01)
CIW Foundations 1D0-410: 2 E-Mail, FTP, Newsgroups and Telnet	(CIWF02)
CIW Foundations 1D0-410: 3 Objects, Plug-Ins, Viewers and Security	(CIWF03)
CIW Foundations 1D0-410: 4 Search Engines and E-Commerce	(CIWF04)
CIW Foundations 1D0-410: 5 Web Page Authoring and HTML Coding	(CIWF05)
CIW Foundations 1D0-410: 6 Graphical Elements, Hyperlinks and Tables	(CIWF06)
CIW Foundations 1D0-410: 7 Forms, Images and Frames	(CIWF07)
CIW Foundations 1D0-410: 8 HTML Editors and Extensions	(CIWF08)
CIW Foundations 1D0-410: 9 Networking, Protocols LANs and WANs	(CIWF09)
CIW Foundations 1D0-410: 10 Internet Addressing and Servers	(CIWF10)
CIW Foundations 1D0-410: 11 Scripting, Connectivity and Security	(CIWF11)
CIW Foundation 1D0-410: 12 Practice Exam for Internet Fundamentals	(CIWF12)
CIW Foundation 1D0-410: 13 Practice Exam for Web Page Authoring Fundamentals	(CIWF13)

CIW Foundation 1D0-410: 14 Practice Exam for Networking Fundamentals	(CIWF14)
Certified Internet Webmaster Security 1D0-470 Series (CIWSEC)	
CIW Security 1D0-470: 1 Security fundamentals	(CIWS01)
CIW Security 2 D0-470: 2 Attack Types and Encryption	(CIWS02)
CIW Security 2 D0-470: 3 Protocol Layers and Security	(CIWS03)
CIW Security 2 D0-470: 4 Firewalls	(CIWS04)
CIW Security 2 D0-470: 5 Operating System Security	(CIWS05)
CIW Security 2 D0-470: 6 Assessing and Reducing Risk	(CIWS06)
CIW Security 2 D0-470: 7 Security Auditing	(CIWS07)
CIW Security 2 D0-470: 8 Auditing and the Control Phase	(CIWS08)
CIW Security 2 D0-470: 9 Attack Detection and Response	(CIWS09)
CIW Security 2 D0-470: 10 Auditing and Log Analysis	(CIWS10)

ColdFusion MX Series (CFUSMX)	
ColdFusion MX: 1 Introduction and Installation	(CFUS01)
ColdFusion MX: 2 Talking with the Database	(CFUS02)
ColdFusion MX: 3 Displaying Data	(CFUS03)
ColdFusion MX: 4 Programming and Application Framework	(CFUS04)
ColdFusion MX: 5 Custom Tags and Building Blocks	(CFUS05)
ColdFusion MX: 6 Using E-mail, Complex Data Types, and FTP	(CFUS06)
ColdFusion MX: 7 Securing, Debugging, and Improving Application Performance	(CFUS07)
ColdFusion MX: 8 Using Flash, Java, and XML	(CFUS08)
ColdFusion MX: 9 Integration and Understanding Fusebox and Flip	(CFUS09)
ColdFusion MX: 10 Functions, Tags, and Resources	(CFUS10)

Dreamweaver MX Series (DWEAMX)	
Dreamweaver MX: 1 Introduction	(DWEA01)
Dreamweaver MX: 2 Setting Up a Web Site	(DWEA02)
Dreamweaver MX: 3 Designing the Site	(DWEA03)
Dreamweaver MX: 4 Adding Graphics	(DWEA04)
Dreamweaver MX: 5 Tables	(DWEA05)
Dreamweaver MX: 6 Frames	(DWEA06)
Dreamweaver MX: 7 Styles and CSS	(DWEA07)
Dreamweaver MX: 8 Dynamic HTML	(DWEA08)
Dreamweaver MX: 9 Advanced DHTML	(DWEA09)
Dreamweaver MX: 10 Multimedia Integration	(DWEA10)
Dreamweaver MX: 11 Dynamic Web Sites	(DWEA11)
Dreamweaver MX: 12 Forms and Interactivity	(DWEA12)

Course List – December 2004

For:

Exhibit/Attachment:

TECHNICAL WEB DEVELOPMENT *(CONTINUED)*

Ü **Dreamweaver MX 2004 Series**

- Ü Dreamweaver MX 2004: 1 Interface and Web Page Creation Basics (DW0401)
- Ü Dreamweaver MX 2004: 2 Project Planning, Link Creation, and HTML Editing (DW0402)
- Ü Dreamweaver MX 2004: 3 Images, Image Maps, and Assets (DW0403)
- Ü Dreamweaver MX 2004: 4 Tables, Frames, and Framesets (DW0504)
- Ü Dreamweaver MX 2004: 5 Dynamic HTML (DW0505)
- Ü Dreamweaver MX 2004: 6 Advanced Behaviors and Forms (DW0406)
- Ü Dreamweaver MX 2004: 7 Uploading Projects and Working with Templates (DW0407)

Dynamic HTML Series (DHT001)

- Dynamic HTML: 1 DHTML and Style Sheets (DHTC01)
- Dynamic HTML: 2 Using JavaScript (DHTC02)
- Dynamic HTML: 3 Objects and Events (DHTC03)
- Dynamic HTML: 4 Styles and Content (DHTC04)
- Dynamic HTML: 5 Data from Other Sources (DHTC05)

Flash MX Series (FLMXSH)

- Flash MX: 1 Flash Overview (FLMX01)
- Flash MX: 2 Animation (FLMX02)
- Flash MX: 3 Text and Forms (FLMX03)
- Flash MX: 4 Coordinated Animations (FLMX04)
- Flash MX: 5 Sound and Music (FLMX05)

Ü **Flash MX 2004 ActionScript 2.0 Series (AS20FL)**

- Ü Flash MX 2004 ActionScript 2.0: 1 Object-Oriented Programming (AS2001)
- Ü Flash MX 2004 ActionScript 2.0: 2 Properties and Methods (AS2002)
- Ü Flash MX 2004 ActionScript 2.0: 3 Implementing Inheritance and Interfaces (AS2003)
- Ü Flash MX 2004 ActionScript 2.0: 4 Inter-Object Communications (AS2004)
- Ü Flash MX 2004 ActionScript 2.0: 5 Building User Interface Components (AS2005)

Flash MX ActionScript Series

- Flash MX ActionScript: 1 Getting Start (ACTNSC) (ACTN01)
- Flash MX ActionScript: 2 Directing and Managing Movies (ACTN02)
- Flash MX ActionScript: 3 Using Variables, Properties, and Functions (ACTN03)
- Flash MX ActionScript: 4 Creating Objects and Interactive Elements (ACTN04)
- Flash MX ActionScript: 5 Working with Text, Buttons, and Menus (ACTN05)
- Flash MX ActionScript: 6 Statements, Expressions, and Testing (ACTN06)
- Flash MX ActionScript: 7 Adding Advanced (ACTN07)
- Flash MX ActionScript: 8 Finishing Touches (ACTN08)

FrontPage

- FrontPage 97: Creating a Web Site (FP8LIB) (FPGC01)
- FrontPage 98: Creating a Web Site (FP8C01)

FrontPage 2000 Series

- FrontPage 2000: 1 Creating Web Sites (FTPG2K) (FTPG01)
- FrontPage 2000: 2 Building Pages (FTPG02)
- FrontPage 2000: 3 Working with Images (FTPG03)
- FrontPage 2000: 4 Adding Spark to Your Site (FTPG04)

GUI Design Series

- GUI Design: 1 Planning an Interface (GUILIB) (GUIC01)
- GUI Design: 2 Developing an Interface (GUIC02)
- GUI Design: 3 Designing Screen Elements (GUIC03)

HTML Series

- HTML: 1 Start Creating Your Own Web Pages (HTL001) (HTLC01)
- HTML: 2 Creating High Quality Web Graphics (HTLC02)
- HTML: 3 Layout and Design for Your Web Pages (HTLC03)
- HTML: 4 Making Your Web Pages Interactive (HTLC04)
- HTML: 5 Start Using JavaScript (HTLC05)
- HTML: 6 Using JavaScript for Interactivity (HTLC06)
- HTML: 7 Using Advanced JavaScript (HTLC07)

Course List – December 2004

For:

Exhibit/Attachment:

TECHNICAL WEB DEVELOPMENT (*CONTINUED*)

Internet Marketing Series

Internet Marketing: 1 Your E-Business	(ECOM01)
Internet Marketing: 2 Getting Started	(ECOM02)
Internet Marketing: 3 Influences on E-Commerce	(ECOM03)
Internet Marketing: 4 Killer Apps	(ECOM04)
Internet Marketing: 5 Developing Your E-Business	(ECOM05)
Internet Marketing: 6 Real-Time and Data Mining	(ECOM06)
Internet Marketing: 7 Lowering Your Business Costs	(ECOM07)
Internet Marketing: 8 Customer Service and Payment	(ECOM08)
Internet Marketing: 9 Marketing Your E-Business	(ECOM09)
Internet Marketing: 10 Advertising on the Internet	(ECOM10)
Internet Marketing: 11 Building Marketing Strategy	(ECOM11)
Internet Marketing: 12 Resource Planning	(ECOM12)
Internet Marketing: 13 Managing Your E-Business	(ECOM13)

JAVA 1.1 Series

Java 1.1: 1 Writing Java Programs	(JAVC01)
Java 1.1: 2 Java Programming Basics	(JAVC02)
Java 1.1: 3 Using Objects and Arrays	(JAVC03)
Java 1.1: 4 Creating Java Applets	(JAVC04)
Java 1.1: 5 Graphics and User Events	(JAVC05)
Java 1.1: 6 Putting Your Skills to Work	(JAVC06)

JAVA 1.2 Series

Java 1.2: 1 Writing Java Programs	(JVVC01)
Java 1.2: 2 Java Programming Basics	(JVVC02)
Java 1.2: 3 Using Objects and Arrays	(JVVC03)
Java 1.2: 4 Creating Java Applets	(JVVC04)
Java 1.2: 5 Graphics and User Events	(JVVC05)
Java 1.2: 6 Putting Your Skills to Work	(JVVC06)

Java 2 Enterprise Design Series

Java 2 Enterprise Design: 1 Enterprise Foundations	(J51301)
Java 2 Enterprise Design: 2 Modeling Components with JavaBeans	(J51302)
Java 2 Enterprise Design: 3 Enterprise Data and JDBC	(J51303)
Java 2 Enterprise Design: 4 Network and Web Communications	(J51304)
Java 2 Enterprise Design: 5 CORBA, RMI, and DCOM Communications	(J51305)
Java 2 Enterprise Design: 6 Naming, Directory, Trading, and Activation Services	(J51306)
Java 2 Enterprise Design: 7 Messaging and Transaction Services	(J51307)
Java 2 Enterprise Design: 8 Systems Assurance and Security	(J51308)
Java 2 Enterprise Design: 9 Java's Security Features	(J51309)
Java 2 Enterprise Design: 10 Enterprise WebDesign	(J51310)
Java 2 Enterprise Design: 11 Java Servlets	(J51311)

Java 2 Enterprise Design Series (Continued)

Java 2 Enterprise Design: 12 JavaServer Pages	(J51312)
Java 2 Enterprise Design: 13 Enterprise Applications and Enterprise JavaBeans	(J51313)
Java 2 Enterprise Design: 14 Advanced Enterprise JavaBeans and Application Integration	(J51314)

Java 2 Programmer Certification 310-035 Series (J25310)

Java 2 Programmer Certification 310-035: 1 Java and Object-Oriented Fundamentals	(J25301)
Java 2 Programmer Certification 310-035: 2 Declarations, Flow Control, and Exception Handling	(J25302)
Java 2 Programmer Certification 310-035: 3 Classes, Interfaces, Methods, and Garbage Collection	(J25303)
Java 2 Programmer Certification 310-035: 4 Threads	(J25304)
Java 2 Programmer Certification 310-035: 5 The java.lang Package	(J25305)
Java 2 Programmer Certification 310-035: 6 The java.util Package	(J25306)
Java 2 Programmer Certification 310-035: 7 GUI Components and Containers of the java.awt Package	(J25307)
Java 2 Programmer Certification 310-035: 8 Layouts and Event Handlers of the java.awt Package	(J25308)
Java 2 Programmer Certification 310-035: 9 Graphic and Image Elements of the java.awt Package	(J25309)
Java 2 Programmer Certification 310-035: 10 The java.io Package	(J25310)

Photoshop Series

Photoshop: 1 Managing Graphics Files	(PHSC01)
Photoshop: 2 Colors, Brushes, and Printing	(PHSC02)
Photoshop: 3 Selecting and Retouching	(PHSC03)
Photoshop: 4 Text, Fills, and Actions	(PHSC04)
Photoshop: 5 Using Layers and Plug-Ins	(PHSC05)
Photoshop: 6 Manipulating Images	(PHSC06)

Photoshop 7 Series

Photoshop 7: 1 The Application and its Elements	(PHOT01)
Photoshop 7: 2 Opening and Navigating Images	(PHOT02)
Photoshop 7: 3 Pixels, Image Sizes, and Color	(PHOT03)
Photoshop 7: 4 Saving and Printing	(PHOT04)
Photoshop 7: 5 The Paint Tools	(PHOT05)
Photoshop 7: 6 Modifying Images	(PHOT06)
Photoshop 7: 7 Cleaning Images and Undoing	(PHOT07)
Photoshop 7: 8 Making Selections	(PHOT08)
Photoshop 7: 9 Modifying Selections and Color Filling	(PHOT09)
Photoshop 7: 10 Layers	(PHOT10)
Photoshop 7: 11 Adding Type	(PHOT11)
Photoshop 7: 12 Filters and Color Correction	(PHOT12)
Photoshop 7: 13 Creating Graphics for the Web	(PHOT13)

Course List – December 2004

For:

Exhibit/Attachment:

TECHNICAL WEB DEVELOPMENT (CONTINUED)

Visual InterDev 6 Series	(VIDLIB)
Visual InterDev 6: 1 Learning the Basics	(VIDC01)
Visual InterDev 6: 2 Using HTML	(VIDC02)
Visual InterDev 6: 3 Dynamic Content	(VIDC03)
Visual InterDev 6: 4 Objects and Databases	(VIDC04)
Visual InterDev 6: 5 Database Interaction	(VIDC05)
Visual InterDev 6: 6 Active Server Pages	(VIDC06)
Visual InterDev 6: 7 Controls and Scripts	(VIDC07)
Visual InterDev 6: 8 Testing and Debugging	(VIDC08)
Visual InterDev 6: 9 Management and Design	(VIDC09)

Web Design & Graphics Series	(WBDSGR)
Web Design & Graphics: 1 Introduction to Design	(WBDS01)
Web Design & Graphics: 2 Making Your Site Fast and Viewable	(WBDS02)
Web Design & Graphics: 3 Building Your Site with Images	(WBDS03)
Web Design & Graphics: 4 Building Your Site with Formatting	(WBDS04)
Web Design & Graphics: 5 Using Other Tools	(WBDS05)

WebSphere Studio Application Developer and J2EE Series	(WSAD50)
WebSphere Studio Application Developer and J2EE: 1 Overview	(WSAD01)
WebSphere Studio Application Developer and J2EE: 2 User Interface and Servlet Development	(WSAD02)
WebSphere Studio Application Developer and J2EE: 3 Servlet Development	(WSAD03)
WebSphere Studio Application Developer and J2EE: 4 JavaServer Pages Concepts and Development	(WSAD04)
WebSphere Studio Application Developer and J2EE: 5 Struts and XML/XSL Web Interfaces	(WSAD05)
WebSphere Studio Application Developer and J2EE: 6 Controller, Domain, and Data Mapping Design	(WSAD06)
WebSphere Studio Application Developer and J2EE: 7 Unit and Functional Testing	(WSAD07)

XML Series	(XMLCOD)
XML: 1 Viewing and Understanding XML	(XMLC01)
XML: 2 Creating a Basic Document	(XMLC02)
XML: 3 Building DTDs and Checking Documents	(XMLC03)
XML: 4 Entities	(XMLC04)
XML: 5 The Document Object Model	(XMLC05)
XML: 6 CSS and XSL Style Sheets	(XMLC06)

Total Number of Technical Courses:

Technical	
Technical General	311
Technical Microsoft	352
Technical Web Development	191
Total	854

Course List – December 2004

For:

Exhibit/Attachment:

To help you locate courses more easily, the End User Courses have been arranged into the following topic areas: Business Skills Development, Desktop Computing, Home and Small Business.

END USER BUSINESS SKILLS DEVELOPMENT (EUBSD)

Basics of Business Math Series (MATHBB)	
Basics of Business Math: 1 Fractions (MATH01)	
Basics of Business Math: 2 Decimals (MATH02)	
Basics of Business Math: 3 Calculator (MATH03)	
Basics of Business Math: 4 Equations (MATH04)	
Basics of Business Math: 5 Percents (MATH05)	
Basics of Business Math: 6 Reports (MATH06)	
Business Communication Series (BCLIB)	
Business Communication: 1 Writing Skills (BCSC01)	
Business Communication: 2 Forms of Writing (BCSC02)	
Business Communication: 3 Documentation (BCSC03)	
Business Management Series (BUSMAN)	
Business Management: 1 Pressure (BUSM01)	
Business Management: 2 The Three C's (BUSM02)	
Business Management: 3 Visualization (BUSM03)	
Business Management: 4 Stress Management (BUSM04)	
Business Management: 6 Project Resources (BUSM06)	
Customer Service Series (CUSLIB)	
Customer Service: 1 Defining Service (CUSC01)	
Customer Service: 2 Communicating (CUSC02)	
Customer Service: 3 Fixing Problems (CUSC03)	
Customer Service: 4 Building a Department (CUSC04)	
Customer Service: 5 Tools of the Trade (CUSC05)	
Grammar Series (GRAMBB)	
Grammar: 1 Fundamental Sentence Structures (GRAM01)	
Grammar: 2 Punctuation (GRAM02)	
Grammar: 3 Complex Sentence Structures (GRAM03)	
Grammar: 4 Advanced Grammar (GRAM04)	
Motivation Series (MOTLIB)	
Motivation: 1 Leading with a Vision (MOTC01)	
Motivation: 2 Communicating (MOTC02)	
Motivation: 3 Rewarding and Correcting (MOTC03)	
Motivation: 4 Performance and Training (MOTC04)	
Motivation: 5 Building Trust (MOTC05)	

Negotiating Series (NGOLIB)	
Negotiating: 1 Negotiating Techniques (NGOC01)	
Negotiating: 2 Gaining Control (NGOC02)	
Negotiating: 3 Closing the Deal (NGOC03)	
Negotiating: 4 Everyday Negotiations (NGOC04)	
Project Management Series (PROJMG)	
Project Management: 1 Project Management Overview (PROJ01)	
Project Management: 2 Understanding the Project Manager's Role (PROJ02)	
Project Management: 3 Defining the Problem (PROJ03)	
Project Management: 4 Determining the Strategy (PROJ04)	
Project Management: 5 Developing the Work Breakdown Structure (PROJ05)	
Project Management: 6 Estimating and Scheduling Resources (PROJ06)	
Project Management: 7 Understanding Scheduling Computations (PROJ07)	
Project Management: 8 Tracking Project Activities (PROJ08)	
Project Management: 9 Closing Out the Project (PROJ09)	
Project Management: 10 Formalizing Project Management Standards (PROJ10)	
Project Management: 11 Developing Project Teams (PROJ11)	
Project Management: 12 Ensuring Your Own Effectiveness (PROJ12)	
Sexual Harassment Series (HARASS)	
Sexual Harassment: 1 Understanding the Issues (HARA01)	
Sexual Harassment: 2 Understanding the Law (HARA02)	
Sexual Harassment: 3 Assessing the Problem Situations (HARA03)	
Sexual Harassment: 4 Responding Effectively (HARA04)	
Sexual Harassment: 5 Designing Policies and Procedures (HARA05)	
Sexual Harassment: 6 Federal and State Law (HARA06)	
Sexual Harassment: 7 Common Law Tort Actions (HARA07)	
Time Management Series (TMSLIB)	
Time Management: 1 Introduction (TMSC101)	
Time Management: 2 Meetings (TMSC102)	
Time Management: 3 Managing Work (TMSC103)	
Time Management: 4 Co-Workers (TMSC104)	

Course List – December 2004

For:

Exhibit/Attachment:

<p>END USER/DESKTOP COMPUTING (EUDC)</p> <p>Access 2000 MOS Series (A2KMOU) Access 2000 MOS: 1 Creating Databases (A2KM01) Access 2000 MOS: 2 Building Tables (A2KM02) Access 2000 MOS: 3 Modifying Tables (A2KM03) Access 2000 MOS: 4 Sorting and Filtering (A2KM04) Access 2000 MOS: 5 Relationships and Queries (A2KM05) Access 2000 MOS: 6 Building Forms (A2KM06) Access 2000 MOS: 7 Producing Reports (A2KM07) Access 2000 MOS: 8 Advanced Tasks (A2KM08)</p> <p>Access 2002 Series (AXPMOU) Access 2002: 1 Creating Databases (AXPM01) Access 2002: 2 Building Tables (AXPM02) Access 2002: 3 Modifying Tables (AXPM03) Access 2002: 4 Sorting and Filtering (AXPM04) Access 2002: 5 Relationships & Queries (AXPM05) Access 2002: 6 Building Forms (AXPM06) Access 2002: 7 Producing Reports (AXPM07) Access 2002: 8 Advanced Tasks (AXPM08)</p> <p>Access 2003 Series (MACCS3) Access 2003: 1 Introduction to Access (MACC01) Access 2003: 2 Designing and Building Tables (MACC02) Access 2003: 3 Enhanced Tables & Datasheets (MACC03) Access 2003: 4 Searches and Queries (MACC04) Access 2003: 5 Advanced Queries and Calculations (MACC05) Access 2003: 6 Access Report System (MACC06) Access 2003: 7 The Internet, Forms, and the Analyzer (MACC07)</p> <p>Computing Concepts Series (COMCPT) Computing Concepts: 1 Types of Security (COMC01) Computing Concepts: 2 Security Risks (COMC02) Computing Concepts: 3 Database Basics (COMC03) Computing Concepts: 4 Selecting Databases (COMC04) Computing Concepts: 5 Data Processing (COMC05) Computing Concepts: 6 Managing Data (COMC06) Computing Concepts: 7 Teleprocessing (COMC07) Computing Concepts: 8 Transmitting Data (COMC08) Computing Concepts: 9 Messages (COMC09)</p> <p>Crystal Reports 8 Series (CRYSTL) Crystal Reports 8: 1 Getting Started (CRYS01) Crystal Reports 8: 2 Designing a Report (CRYS02) Crystal Reports 8: 3 Selecting Records (CRYS03) Crystal Reports 8: 4 Sorting and Grouping Data (CRYS04) Crystal Reports 8: 5 Creating Summary Totals, Reports, and Graphs (CRYS05) Crystal Reports 8: 6 Formulas and Functions (CRYS06) Crystal Reports 8: 7 Printing and Exporting (CRYS07) Crystal Reports 8: 8 Linking Tables (CRYS08)</p>	<p>Excel 2000 MOS Series (E2KMOU) Excel 2000 MOS: 1 Working with Cells (E2KM01) Excel 2000 MOS: 2 Working with Files (E2KM02) Excel 2000 MOS: 3 Formatting Worksheets (E2KM03) Excel 2000 MOS: 4 Page Setup and Printing (E2KM04) Excel 2000 MOS: 5 Worksheets and Workbooks (E2KM05) Excel 2000 MOS: 6 Formulas and Functions (E2KM06) Excel 2000 MOS: 7 Charts and Objects (E2KM07)</p> <p>Excel 2000 MOS Expert Series (E2KEXP) Excel 2000 MOS Expert: 1 Importing and Exporting Data (E2KE01) Excel 2000 MOS Expert: 2 Working with Templates, Links, and Report Manager (E2KE02) Excel 2000 MOS Expert: 3 Formatting, Sorting, and Filtering Data (E2KE03) Excel 2000 MOS Expert: 4 Naming Ranges, Working with Macros, and Customizing Toolbars (E2KE04) Excel 2000 MOS Expert: 5 Validating and Auditing Data (E2KE05) Excel 2000 MOS Expert: 6 Analyzing Data and Using PivotTables (E2KE06) Excel 2000 MOS Expert: 7 Sharing Work and Adding Security (E2KE07)</p> <p>Excel 2002 Series (EXPMOU) Excel 2002: 1 Working with Cells (EXPM01) Excel 2002: 2 Working with Files (EXPM02) Excel 2002: 3 Formatting Worksheets (EXPM03) Excel 2002: 4 Page Setup and Printing (EXPM04) Excel 2002: 5 Worksheets and Workbooks (EXPM05) Excel 2002: 6 Formulas and Functions (EXPM06) Excel 2002: 7 Charts and Objects (EXPM07)</p> <p>Excel 2003 Series (EXCL03) Excel 2003: 1 Getting Started (EXCL01) Excel 2003: 2 Creating a Spreadsheet (EXCL02) Excel 2003: 3 Formatting Data (EXCL03) Excel 2003: 4 Editing and Printing Worksheets (EXCL04) Excel 2003: 5 Managing Worksheets (EXCL05) Excel 2003: 6 Charts and Databases (EXCL06) Excel 2003: 7 Hypertext and Tips (EXCL07)</p> <p>Exchange (ES5LIB) Exchange 4.0: 1 Using Microsoft Exchange (EXCTC1) Exchange 5.0: 1 Using Microsoft Exchange 5.0 (EX5C01)</p>
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Course List – December 2004

For:

Exhibit/Attachment:

END USER/DESKTOP COMPUTING (CONTINUED)

GroupWise 5.5 Series	(GROU55)	Lotus Notes 6.5 Series	(LTNT65)
GroupWise 5.5: 1 Getting Started with GroupWise	(GROU01)	Lotus Notes 6.5: 1 Mail	(ITNT01)
GroupWise 5.5: 2 Creating and Sending Messages	(GROU02)	Lotus Notes 6.5: 2 Calendar, To Do Lists and Address Books	(ITNT02)
GroupWise 5.5: 3 Organizing Your Mailbox	(GROU03)	Lotus Notes 6.5: 3 Databases	(ITNT03)
GroupWise 5.5: 4 Calendar, Task, and Phone Features	(GROU04)	Lotus Notes 6.5: 4 Managing and Enhancing Documents	(ITNT04)
GroupWise 5.5: 5 Managing Documents and Folders	(GROU05)	Lotus Notes 6.5: 5 Advanced Notes Features	(ITNT05)
GroupWise 5.5: 6 Advanced GroupWise Features	(GROU06)	Lotus Notes R5 Series	(NO5LIB)
Internet/Internet Explorer Series	(INTLIB)	Lotus Notes R5: 1 Getting Around in Notes	(NO5C01)
Internet: A Beginner's Guide	(INTC01)	Lotus Notes R5: 2 Reading and Sending Mail	(NO5C02)
Internet Explorer 3.0: A Beginner's Guide	(IEXC01)	Lotus Notes R5: 3 Managing Mail	(NO5C03)
Internet Explorer 4.0: A Beginner's Guide	(IE4C01)	Lotus Notes R5: 4 Using the Calendar	(NO5C04)
Internet Explorer 5: 1 Browsing the Web	(IE5B01)	Lotus Notes R5: 5 Meetings and Address Books	(NO5C05)
Internet Explorer 5: 2 Using Files and Mail	(IE5B02)	Lotus Notes R5: 6 Browsing the Web	(NO5C06)
Internet Tools: Internet Explorer	(ITEC01)	Lotus Notes R5: 7 Editing Documents	(NO5C07)
Internet Explorer 6 Series	(INTLIB)	Lotus Notes R5: 8 Using Document Tables	(NO5C08)
Internet Explorer 6: 1 Browsing the Web	(IE6I01)	Lotus Notes R5: 9 File Attachments and Links	(NO5C09)
Internet Explorer 6: 2 Using Files and Mail	(IE6I02)	Lotus Notes R5: 10 Finding and Viewing Data	(NO5C10)
Internet/Netscape Series	(NNVLIB)	Lotus Notes R5: 11 Replication	(NO5C11)
Netscape Navigator 3.0: A Beginner's Guide	(NNVC01)	Lotus Notes R5: 12 Using Notes Remotely	(NO5C12)
Netscape Navigator 4.0: A Beginner's Guide	(NN4C01)	Networking for End User	(NETEND)
Netscape Communicator 4.0: An Overview	(NCMC01)	Networking: 1 Networking for End Users	(NETW01)
Internet Tools: Netscape Navigator	(ITNC01)	Office 97 Series	(O97LIB)
Introduction to PCs Series	(PCS4HM)	Word 97: 1 Getting Started	(WRDC01)
Introduction to PCs: 1 Introducing the PC	(PCS401)	Word 97: 2 Formatting Documents	(WRDC02)
Introduction to PCs: 2 Using Your PC	(PCS402)	Word 97: 3 Using Productivity Tools	(WRDC03)
Introduction to PCs: 3 Working with Folders and Files	(PCS403)	Excel 97: 1 Getting Started	(XCLC01)
Introduction to PCs: 4 Inside Your PC	(PCS404)	Excel 97: 2 Modifying Worksheets	(XCLC02)
Introduction to PCs: 5 Basic Peripherals	(PCS405)	Excel 97: 3 Using Excel Tools	(XCLC03)
Introduction to PCs: 6 Other Peripherals	(PCS406)	PowerPoint 97: 1 Creating Presentations	(PPTC01)
Introduction to PCs: 7 Understanding Software	(PCS407)	PowerPoint 97: 2 Modifying Presentations	(PPTC02)
Introduction to PCs: 8 Introducing the Internet	(PCS408)	Access 97: 1 Getting Started	(ACCC01)
Introduction to PCs: 9 Internet and E-mail Tips	(PCS409)	Access 97: 2 Using a Database	(ACCC02)
Introduction to PCs: 10 Troubleshooting and Tips	(PCS410)	Outlook 97: Getting Organized	(OUTC01)
Lotus Notes 4.6 Series	(LTN001)	Office 2000 Series	(O2KLIB)
Lotus Notes 4.6: 1 Using Notes Mail	(LTNC01)	Office 2000: 1 Getting Started	(O2KC01)
Lotus Notes 4.6: 2 Using Calendar and Databases	(LTNC02)	Office 2000: 2 Editing Text and Printing	(O2KC02)
		Office 2000: 3 Text and Document Formats	(O2KC03)
		Office 2000: 4 Introduction to Word	(O2KC04)
		Office 2000: 5 Introduction to Excel	(O2KC05)
		Office 2000: 6 Introduction to Outlook	(O2KC06)
		Office 2000: 7 Introduction to PowerPoint	(O2KC07)
		Office 2000: 8 Introduction to Access	(O2KC08)
		Office 2003 Series	(OFFC11)
		Office 2003: What's New: 1 New Features	(OFFC01)
		Office 2003: What's New: 2 Changes in Applications	(OFFC02)

Course List – December 2004

For:

Exhibit/Attachment:

END USER/DESKTOP COMPUTING (CONTINUED)

Office XP Upgrade Series

Office XP Upgrade: 1 Getting Around in the New Interface (OFXP01)
Office XP Upgrade: 2 New Options and Tools (OFXP02)
Office XP Upgrade: 3 Changes in Applications (OFXP03)

Outlook 98 Series

Outlook 98: 1 Using Electronic Mail (O98C01)
Outlook 98: 2 Organizing Your Time (O98C02)

Outlook 2002 Series

Outlook 2002: 1 Navigating in Outlook (OXPM01)
Outlook 2002: 2 Reading and Sending Messages (OXPM02)
Outlook 2002: 3 Customizing and Organizing Messages (OXPM03)
Outlook 2002: 4 Using the Calendar (OXPM04)
Outlook 2002: 5 Using Tasks and Notes (OXPM05)

Outlook 2003 Series

Outlook 2003: 1 Getting Started (OUTL01)
Outlook 2003: 2 Managing Messages (OUTL02)
Outlook 2003: 3 Contacts and Calendar Entries (OUTL03)
Outlook 2003: 4 Tasks, Notes, and Journal Entries (OUTL04)
Outlook 2003: 5 Newsgroups and Outlook Web Access (OUTL05)
Outlook 2003: 6 Collaboration and Security (OUTL06)
Outlook 2003: 7 Personalizing Outlook and Other Tips (OUTL07)

Paint Shop Pro 5 Series

Paint Shop Pro 5: 1 Working With Graphics (PSPC01)
Paint Shop Pro 5: 2 Enhancing Images (PSPC02)

PowerPoint 2000 MOS Series

PowerPoint 2000 MOS: 1 Presentations (P2KM01)
PowerPoint 2000 MOS: 2 Layout and Text (P2KM02)
PowerPoint 2000 MOS: 3 Graphics and Tables (P2KM03)
PowerPoint 2000 MOS: 4 Custom Slides (P2KM04)
PowerPoint 2000 MOS: 5 Showing Slides (P2KM05)

PowerPoint 2002 Series

PowerPoint 2002: 1 Presentations (PXPM01)
PowerPoint 2002: 2 Layout and Text (PXPM02)
PowerPoint 2002: 3 Graphics and Tables (PXPM03)
PowerPoint 2002: 4 Custom Slides (PXPM04)
PowerPoint 2002: 5 Showing Slides (PXPM05)

PowerPoint2003 Series

PowerPoint 2003: 1 Introduction to PowerPoint (PWPT01)
PowerPoint 2003: 2 Completing the Presentation (PWPT02)
PowerPoint 2003: 3 Maximizing Presentation Effectiveness (PWPT03)
PowerPoint 2003: 4 Color, Masters, and Templates (PWPT04)
PowerPoint 2003: 5 Drawings, Charts, Sound and Video (PWPT05)
PowerPoint 2003: 6 Animation, Web Pages, and Collaboration (PWPT06)

Project 2000 MOS Series

Project 2000 MOS: 1 Starting a Project (PRJMOU)
Project 2000 MOS: 2 Scheduling Tasks and Adding Resources (PRJM02)
Project 2000 MOS: 3 Managing Work and Multiple Projects (PRJM03)
Project 2000 MOS: 4 Using Project Central (PRJM04)
Project 2000 MOS: 5 Customizing the Project (PRJM05)
Project 2000 MOS: 6 Creating Reports and Exporting Data (PRJM06)

Project 98 Series

Project 98: Getting Started (PRJC01)
Project 98: Project Administration (PRJC02)

Project 2003 Series

Project 2003: 1 Learning the Basics (PRJ301)
Project 2003: 2 Setting up a Project (PRJ302)
Project 2003: 3 Managing Project File (PRJ303)
Project 2003: 4 Creating a Task List (PRJ304)
Project 2003: 5 Scheduling Tasks (PRJ305)
Project 2003: 6 Viewing a Schedule (PRJ306)
Project 2003: 7 Defining Resources and Costs (PRJ307)
Project 2003: 8 Assigning Resources and Costs (PRJ308)
Project 2003: 9 Tracking a Project (PRJ309)
Project 2003: 10 Analyzing Progress and Revising the Schedule (PRJ310)

SAP R/3 Release 4.6 Series

SAP R/3 Release 4.6: 1 Getting Started (SAPR01)
SAP R/3 Release 4.6: 2 Using the Task Interface (SAPR02)
SAP R/3 Release 4.6: 3 Working with Data in a Task (SAPR03)
SAP R/3 Release 4.6: 4 Optimizing R/3 and Getting Help (SAPR04)
SAP R/3 Release 4.6: 5 Reporting (SAPR05)

Course List – December 2004

For:

Exhibit/Attachment:

END USER/DESKTOP COMPUTING (CONTINUED)

Visio 2002 Series	(VIS2K2)
Visio 2002: 1 Using Tools, Commands, Custom Toolbars, and Menus	(VIS201)
Visio 2002: 2 Working with Objects and Hyperlinks	(VIS202)
Visio 2002: 3 Using the Shape Menu	(VIS203)
Visio 2002: 4 Working with Shapes	(VIS204)
Visio 2002: 5 Defining and Using Styles, Custom Properties, and Templates	(VIS205)
Visio 2002: 6 Working with Pages, Layers, and Stencils	(VIS206)
Visio 2002: 7 Working with Data	(VIS207)
Visio 2002: 8 Understanding ShapeSheets	(VIS208)
Visio 2002: 9 Working with Flowcharts	(VIS209)
Visio 2002: 10 Creating Database Models	(VIS210)

Windows	(WINLIB)
Windows 95: Introduction to Windows 95	(W95001)
Windows 98: What's New in Windows 98	(W98C01)
WinNT Wkstn 4.0: Intro. to Windows NT Workstation	(NT4TC1)
Windows 2000 Basics: Client	(WINB01)

Windows 98 Tips Series	(WTPLIB)
Windows 98 Tips: 1 Customizing the Desktop	(WTPC01)
Windows 98 Tips: 2 Working Faster	(WTPC02)
Windows 98 Tips: 3 Maximizing Performance	(WTPC03)

Windows XP Upgrade Series	(OSXPNW)
Windows XP Upgrade: 1 Home Edition	(OSXP01)
Windows XP Upgrade: 2 Professional	(OSXP02)

Word 2000 MOS Series	(W2KMOU)
Word 2000 MOS: 1 Managing Documents	(W2KM01)
Word 2000 MOS: 2 Working with Text	(W2KM02)
Word 2000 MOS: 3 Formatting Paragraphs	(W2KM03)
Word 2000 MOS: 4 Page Format and Printing	(W2KM04)
Word 2000 MOS: 5 Tables and Other Objects	(W2KM05)

Word 2000 MOS Expert Series	(W2KEXP)
Word 2000 MOS: 1 Page Formatting	(W2KE01)
Word 2000 MOS: 2 Managing Documents	(W2KE02)
Word 2000 MOS: 3 Inserting Objects	(W2KE03)
Word 2000 MOS: 4 Advanced Features	(W2KE04)
Word 2000 MOS: 5 Workgroups	(W2KE05)

Word 2002 Series	(WXPMOU)
Word 2002: 1 Managing Documents	(WXPM01)
Word 2002: 2 Working with Text	(WXPM02)
Word 2002: 3 Formatting Paragraphs	(WXPM03)
Word 2002: 4 Page Format and Printing	(WXPM04)
Word 2002: 5 Tables and Other Objects	(WXPM05)

Word 2003 Series	(WORD03)
Word 2003: 1 Introduction to Word	(WORD01)
Word 2003: 2 Navigating, Editing, and Working with Text Blocks	(WORD02)
Word 2003: 3 Spell Checking, Print Preparation, and Other Tips	(WORD03)
Word 2003: 4 Formatting Characters, Fonts, Text, and Paragraphs	(WORD04)
Word 2003: 5 Formatting Tabs, Pages, and Documents	(WORD05)
Word 2003: 6 Styles, Templates, and Formatting Tips	(WORD06)
Word 2003: 7 Borders, Tables, and Columns	(WORD07)
Word 2003: 8 Lists, Images, and Art	(WORD08)
Word 2003: 9 Creating Projects with Word	(WORD09)

END USER HOME & SMALL BUSINESS (EUHSB)

401(k) Plans	(401K1K)
401(k) Plans: 1 401(k) Basics	(401k01)

Budgeting and Saving Series	(BUDGET)
Budgeting and Saving: 1 Confronting Debt	(BUDG01)
Budgeting and Saving: 2 Eliminating Debt	(BUDG02)
Budgeting and Saving: 3 Banking Basics	(BUDG03)
Budgeting and Saving: 4 Choosing Bank Accounts	(BUDG04)
Budgeting and Saving: 5 Planning Your Retirement	(BUDG05)
Budgeting and Saving: 6 Making 401(k) Plans Work	(BUDG06)
Budgeting and Saving: 7 Exploring Investment Options	(BUDG07)

Estate Planning Series	(EPLLIB)
Estate Planning: 1 Starting an Estate Plan	(EPLC01)
Estate Planning: 2 Sorting Out Your Assets	(EPLC02)
Estate Planning: 3 Preparing Your Will	(EPLC03)
Estate Planning: 4 All About Probate	(EPLC04)
Estate Planning: 5 Considering Your Family	(EPLC05)
Estate Planning: 6 Taxes to Expect	(EPLC06)
Estate Planning: 7 Tax Strategies	(EPLC07)
Estate Planning: 8 Retirement Issues	(EPLC08)
Estate Planning: 9 Revising an Estate Plan	(EPLC09)

Home Business Series	(HBBLIB)
Home Business: 1 Choosing a Home Business	(HBBC01)
Home Business: 2 Raising Financing	(HBBC02)
Home Business: 3 Office Management	(HBBC03)
Home Business: 4 Managing Your Business	(HBBC04)

Course List – September 2004

END USER HOME & SMALL BUSINESS (CONTINUED)

Interview Skills Series	(ITVLIB)
Interview Skills: 1 Getting the Interview	(ITVC01)
Interview Skills: 2 Preparing Yourself	(ITVC02)
Interview Skills: 3 Making an Entrance	(ITVC03)
Interview Skills: 4 Listening and Answering	(ITVC04)
Interview Skills: 5 Taking the Reins	(ITVC05)
Interview Skills: 6 Asking Questions	(ITVC06)
Interview Skills: 7 Opening Interviews	(ITVC07)
Interview Skills: 8 Tough Interviews	(ITVC08)
Interview Skills: 9 Following Through	(ITVC09)

Investing Fundamentals Series	(IVFLIB)
Investing Fundamentals: 1 The Basics	(IVFC01)
Investing Fundamentals: 2 Organizing	(IVFC02)
Investing Fundamentals: 3 Stocks	(IVFC03)
Investing Fundamentals: 4 Bonds	(IVFC04)
Investing Fundamentals: 5 Mutual Funds	(IVFC05)
Investing Fundamentals: 6 Planning	(IVFC06)

Money 98 Series	(MNY001)
Money 98: Getting Started	(MNYC01)
Money 98: Plan and Budget for Life	(MNYC02)

QuickBooks Series	(QBKLIB)
QuickBooks: 1 The First Time in QuickBooks	(QBKC01)
QuickBooks: 2 Setting Up Accounting	(QBKC02)
QuickBooks: 3 Entering Historical Data	(QBKC03)
QuickBooks: 4 Managing Accounts and Lists	(QBKC04)
QuickBooks: 5 Invoices and Sales Tax	(QBKC05)
QuickBooks: 6 Paying Bills	(QBKC06)
QuickBooks: 7 Managing Assets and Reports	(QBKC07)
QuickBooks: 8 Paying Employees	(QBKC08)
QuickBooks: 9 Managing Taxes	(QBKC09)
QuickBooks: 10 Online Banking and Budgets	(QBKC10)

QuickBooks 2004 Series	(QB04IN)
QuickBooks 2004: 1 Setting Up QuickBooks	(QB0401)
QuickBooks 2004: 2 Adding Information and Security	(QB0402)
QuickBooks 2004: 3 Invoices, Purchases, and Payments	(QB0403)
QuickBooks 2004: 4 Timesaving Features	(QB0404)
QuickBooks 2004: 5 Recording Inventory and Assets	(QB0405)
QuickBooks 2004: 6 Working with Taxes, Equity, and Liabilities	(QB0406)
QuickBooks 2004: 7 Extra Features and Reports	(QB0407)

Quicken 98 Series	(QKN001)
Quicken 98: 1 Getting Started	(QKNC01)
Quicken 98: 2 Planning and Budgeting	(QKNC02)

Resumes Series	(RSMLIB)
Resumes: 1 Choosing a Resume Format	(RSMC01)
Resumes: 2 Starting Out With a Bang	(RSMC02)
Resumes: 3 Packing a Powerful Resume	(RSMC03)
Resumes: 4 Circulating Your Resume	(RSMC04)

Retirement Planning Series	(RETLIB)
Retirement Planning: 1 Money Management	(RETC01)
Retirement Planning: 2 Investing	(RETC02)

SAT Preparation Series	(SATLIB)
SAT Preparation: 1 Test Strategies	(SATC01)
SAT Preparation: 2 Practice Test 1	(SATC02)
SAT Preparation: 3 Practice Test 2	(SATC03)

Works Series	(WKSLIB)
Works: 1 Getting Started	(WKSC01)
Works: 2 Introducing the Word Processor	(WKSC02)
Works: 3 Formatting Word Processor Pages	(WKSC03)
Works: 4 Using the Spreadsheet	(WKSC04)
Works: 5 Managing Spreadsheet Data	(WKSC05)
Works: 6 Using the Database	(WKSC06)
Works: 7 Calendar and Cross-Works Tools	(WKSC07)

TOTAL NUMBER OF COURSES

Technical	
Technical General	311
Technical Microsoft	352
Technical Web Development	191
Total	854

End User	
End User Business Skills Development	55
End User Desktop Computing	240
End User Home and Small Business	73
Total	368

Total	1,222
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Proposed Development Schedule As Of December, 2004*

Course release dates are 2005 unless noted otherwise

End User Development Schedule

End User Business Skills

- ∅ Project Management Professional
 - March 2005
- ∅ Instructional Design
 - June 2005

End User Desktop Computing

- ∅ GroupWise 6.5
 - June 2005
- ∅ Sharepoint
 - June 2005

Technical Development Schedule

Technical General

- ∅ Oracle 10g
 - September 2005
- ∅ Rational Design
 - March 2005
- ∅ Redhat Linux
 - June 2005
- ∅ Security Awareness and Practices (CISSP)
 - March 2005
- ∅ Unified Modeling Language (UML)
 - March 2005
- ∅ Solaris 9
 - June 2005

Technical Microsoft

- ∅ Developing XML Web Services and Server Components with Microsoft Visual Basic .NET and the Microsoft .NET Framework MCSE 70-310
 - March 2005
- ∅ Implementing and Administering Security in a Microsoft Windows Server 2003 Network MCSA/MCSE 70-299
 - March 2005
- ∅ Project Server
 - March 2005
- ∅ Supporting Users and Troubleshooting Desktop Applications on a Microsoft Windows XP Operating System MCDST 70-272
 - March 2005
- ∅ Visual Basic .NET Web Apps MCAD/MCSD 70-305
 - March 2005

Technical Web Development

- ∅ Flash MX 2004
 - June 2005
- ∅ Java Developer certification
 - March 2005
- ∅ Photoshop CS
 - March 2005